

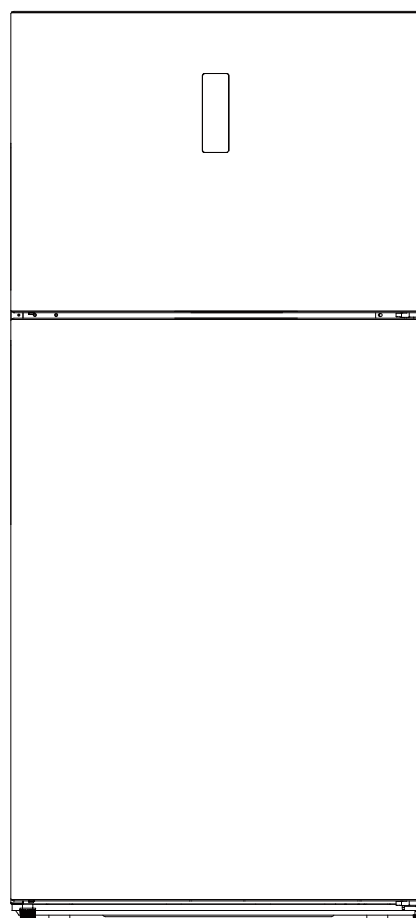
# BLACK+<sup>®</sup> DECKER



## 16.4 CU. FT. TOP MOUNT REFRIGERATOR

### INSTRUCTION MANUAL

CATALOG NUMBER  
**BF1640KW, BF1640KB, BF1640KS**



Thank you for choosing BLACK+DECKER!

**PLEASE READ BEFORE RETURNING THIS PRODUCT FOR ANY REASON.**

If you have a question or experience a problem with your BLACK+DECKER purchase, go to [www.blackanddecker.com/instantanswers](http://www.blackanddecker.com/instantanswers)

If you can't find the answer or do not have access to the Internet, call 844-299-0879 from 10:30 a.m. to 6:30 p.m. EST Mon. - Fri. to speak with an agent. Please have the catalog number available when you call.

**SAVE THIS MANUAL FOR FUTURE REFERENCE.**

# PRODUCT REGISTRATION

Thank you for purchasing our BLACK+DECKER product. This easy-to-use manual will guide you in getting the best use of your refrigerator.

Remember to record the model and serial numbers. They are on a label on the back of the product.

Staple your receipt to your manual. You will need it to obtain warranty service.

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Model number

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Serial number

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Date of purchase

# SAFETY INFORMATION

## **DANGER**

**DANGER** - Immediate hazards which **WILL** result in severe personal injury or death

## **WARNING**

**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death

## **CAUTION**

**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury

# IMPORTANT SAFETY INSTRUCTIONS

## **WARNING**

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury:  
**READ ALL INSTRUCTIONS BEFORE USING THE PRODUCT**

1. Use this appliance only for its intended purpose as described in this use and care guide.
2. This refrigerator must be properly installed in accordance with the installation instructions before it is used. See grounding instructions in the installation section.
3. Never unplug your refrigerator by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
4. Do not operate any appliance with a damaged cord or plug. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
5. Unplug your refrigerator before cleaning or before making any repairs. **NOTE:** If for any reason this product requires service, we strongly recommend that a certified technician performs the service. Component parts shall be replaced with like components and servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.
6. Do not use any electrical device or any sharp instrument in defrosting your refrigerator.
7. After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.
8. Do not refreeze foods that have been thawed completely. The United States Department of Agriculture in Home and Garden Bulletin No. 69 reads: "...You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold-below 40°F.  
"...Thawed ground meats, poultry, or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, discard it. The food may be dangerous to eat ... Even partial thawing and re-freezing reduce the eating quality of foods, particularly fruits, vegetables, and prepared foods. The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible, to save as much of its eating quality as you can."
9. This refrigerator should not be recessed or built-in in an enclosed cabinet. It is designed for freestanding installation only.
10. Do not operate your refrigerator in the presence of explosive fumes.

# SAFETY INFORMATION

11. Keep ventilation openings, in the appliance or enclosure or in the built-in structure, clear of obstruction.
12. Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
13. Do not use electrical appliances inside the food storage compartments unless they are recommended by the manufacturer.


## SAVE THESE INSTRUCTIONS HOUSEHOLD USE ONLY


### **DANGER**


Risk of child entrapment. Before you throw away your old refrigerator or freezer, take off the doors. Leave the shelves in place so that children may not easily climb inside.


## REFRIGERANT


### GAS WARNINGS

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. DO NOT use mechanical devices to defrost refrigerator. DO NOT puncture refrigerant tubing.

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. DO NOT puncture refrigerant tubing.

 **CAUTION** - Risk of fire or explosion. Flammable refrigerant used. Consult repair manual/owner's guide before attempting to service this product. All safety precautions must be followed.

 **CAUTION** - Risk of fire or explosion. Dispose of properly in accordance with federal or local regulations. Flammable refrigerant used.

 **CAUTION** - Risk of fire or explosion due to puncture of refrigerant tubing; Follow handling instructions carefully. Flammable refrigerant used.

# SAFETY INFORMATION

## GROUNDING INSTRUCTIONS

### ELECTRICAL REQUIREMENTS

The electrical requirements are a 115 volt 60 Hz, AC only, 15 amp. It is recommended that a separate circuit serving only the product be provided. The product is equipped with a 3-wire cord having a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. The cord provided with this appliance is equipped with a grounding wire and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Avoid the use of three prong adapters or cutting off the third grounding prong in order to accommodate a two prong outlet. This is a dangerous practice since it provides no effective grounding for the refrigerator and may result in shock hazard.

### **WARNING**

Improper use of the grounding plug can result  
in a risk of electric shock.

Consult a qualified electrician or serviceman if:

- 1) The grounding instructions are not completely understood.
- 2) You are unsure that the appliance is properly grounded.
- 3) You have any questions about the grounding or electrical instructions.

### POWER SUPPLY CORD

Avoid the use of an extension cord because of potential safety hazards under certain conditions. Have a qualified electrician or serviceman install an outlet near the appliance.


If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.


# SAFETY INFORMATION

## USE OF EXTENSION CORDS WITH REFRIGERATORS

Only use a grounded extension cord that is rated at least 15 amps and has a third-wire ground. When a long extension cord is used to connect the refrigerator, a voltage drop occurs. The longer the cord, the greater the voltage drop. This results in less voltage being supplied to the refrigerator and increases the amount of current (amp) draw or reduces performance. A heavier cord with a larger wire size will reduce the voltage drop. Be sure to choose a cord that will supply enough voltage to operate the refrigerator. The table below indicates appropriate gauge for extension cords.

Minimum Gauge for Cord Sets						
Ampere Rating		Volts	Total Length of Cord in Feet (meters)			
		120V	25(7.6)	50(15.2)	100(30.5)	150(45.7)
		240V	50(15.2)	100(30.5)	200(61.0)	300(91.4)
More Than	Not More Than	AWG				
0	6		18	16	16	14
6	10		18	16	14	12
10	12		16	16	14	12
12	16		14	12	Not Recommended	

 **WARNING:** Keep electrical cords in good condition. Do not use worn, bare, or frayed cords because they can cause electrical shock.

 **WARNING:** Operating equipment at low voltage can cause it to overheat. Using an excessively long extension cord can cause the cord to overheat.

**NOTE:** Neither BLACK+DECKER nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

# SET UP & USE

## INSTALLATION GUIDE

1. Unpack your refrigerator by removing all packaging materials like carton, base, foams, adhesive tape, etc.
2. Remove all accessories, internal packaging material used to hold shelves, ice tray, etc. in place.
3. Clean the remains of all adhesive tape used and remove all printed material supplied.
4. Install the refrigerator in a convenient location away from extreme heat and cold. Allow sufficient clearance between the refrigerator and side wall so the door(s) will open without obstruction. Refrigerator is not designed for recessed installation.
5. The floor on which the refrigerator should be placed must be flat, hard, solid, and even. The refrigerator should not be placed on any soft material such as foam, plastic, etc.
6. To level your refrigerator, use the two leveling legs located on the bottom front of your refrigerator. Adjust by turning the legs counterclockwise to raise or clockwise to lower your refrigerator. The door will close easier if the leveling legs are extended.
7. The following are recommended minimum clearances around the refrigerator for proper air circulation:  
Sides: 2" (50.8 mm)  
Top: 2" (50.8 mm)  
Back: 4" (101.6 mm)  
Proper air circulation will help your refrigerator work at maximum efficiency.

**NOTE:** · The appliance must be correctly connected to the power supply.

### CAUTION

Care should be taken during the handling, moving and use of the refrigerator to avoid damaging the refrigerant tubing or increasing the risk of a leak.

### WARNING

It is important to keep the power cord away from the compressor at the back of the refrigerator during operation, the compressor can reach a high temperature and could cause serious damage to the power cord.

# SET UP & USE

## PROTECTION FROM HEAT AND MOISTURE

- Do not install your refrigerator in any location where heavy moisture is present or if the location is not properly insulated. This refrigerator is not designed to operate in temperature settings below 50° Fahrenheit.
- Location for the refrigerator should be on a hard surface and away from direct sunlight and heat sources, e.g., radiators, baseboard heaters, cooking appliances, etc..

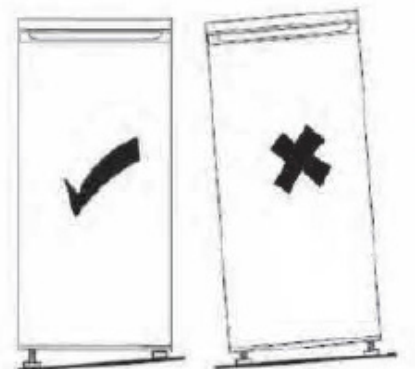
## DOOR ALIGNMENT

1. Remove the top hinge cover.
2. Loosen the top hinge screws using a Phillips head screwdriver.
3. Adjust the door and then tighten the screws.



## LEVELING THE REFRIGERATOR

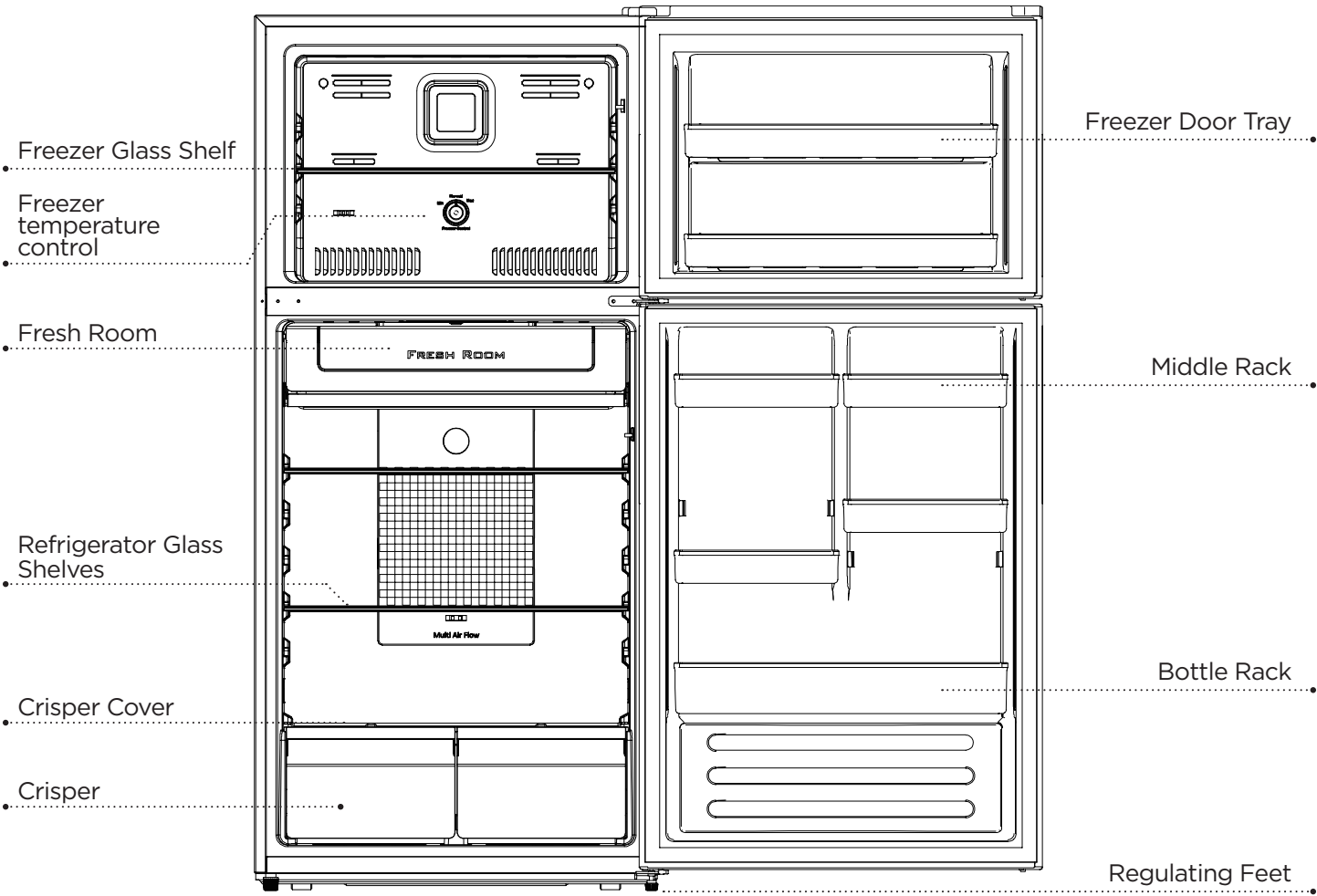
Adjust the two levelling feet at front of the unit. If the unit is not level, the doors and magnetic seal frame will not be aligned properly





# SET UP & USE

## PARTS & FEATURES



# SET UP & USE

## OPERATION INSTRUCTIONS

### STARTING YOUR NEW REFRIGERATOR

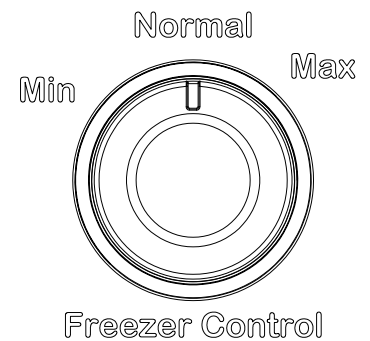
After cleaning your refrigerator thoroughly. Wipe the outside with a soft dry cloth, the interior with a clean moist cloth.

1. Insert the power supply cord into the socket.
2. Adjust refrigerator compartment temperature to “coldest” setting. Let the unit run for 15-20 minutes.

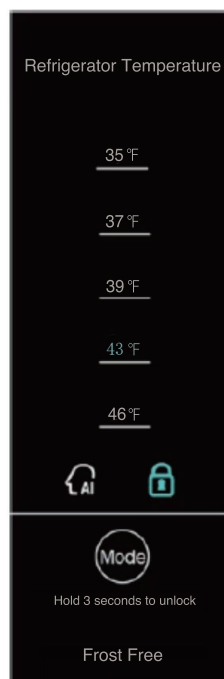
**NOTE:** As the door gets pressed in during shipping, the gasket may have to be reset. This is done to prevent the cool refrigerated air from escaping. If there is a gap between the door gasket and the cabinet, set the gasket by gently pulling it out of the seal gap.

### FREEZER COMPARTMENT TEMPERATURE SETTING

- Set the freezer compartment temperature to a mid point setting.
- Always wait 24 hours after any adjustment to reach the desired temperature and adjust as needed.



### REFRIGERATOR COMPARTMENT TEMPERATURE SETTING



# SET UP & USE

## OPERATION

- When you start your refrigerator for the first time, the appliance is in Artificial Intelligence (AI) mode and refrigerator temperature is set to 4°C (39°F) and the freezer temperature is set to NORMAL. If you want to change the Temperature of either, follow the instructions below.
- **NOTE:** When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature values displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance. This appliance is intended to be used at ambient temperatures from 16 °C (61°F) to 38 °C (100°F).

## REFRIGERATOR TEMPERATURE CONTROL

The refrigerator temperature control is located on the front of the freezer door. Hold the “Mode” button for 3 seconds to unlock. Press the “Mode” button again to set temperature between 2°C (36°F) and 8°C (46° F) and the panel will display corresponding values.

**NOTE:** The AI mode default refrigerator temperature is 4°C (39°F). After 3 seconds, the setting takes effect with a corresponding sound. After another 10 seconds, the panel is locked and the indicator “lock” icon appears. It’s suggested to set 4°C (39°F) for daily use.

## FREEZER TEMPERATURE CONTROL

The freezer compartment temperature is controlled by the knob inside the freezer compartment. Rotate the knob between MIN, NORMAL and MAX.

**NOTE:** The AI model default freezer setting is “NORMAL” and it recommended that it remain there for daily use.

## POWER OUTAGE

In the event of a power failure, all temperature settings will automatically preserved, unless you change it.

## DOOR ALARM

When the refrigerator or freezer door is open for over 2 minutes, an alarm will sound three times a minute and automatically stop after 10 minutes. The alarm can also be cleared by closing the door.

# SET UP & USE

## TEMPERATURE CONTROL

**NOTE:** If the refrigerator/freezer has been placed in a horizontal or tilted position for any period of time, wait 24 hours before plugging the unit in.

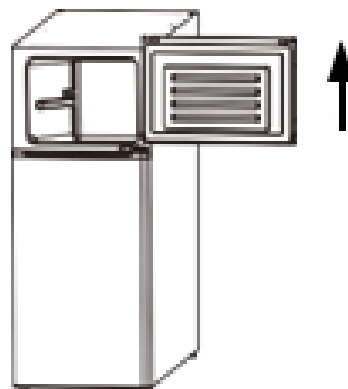
**NOTE:**

- Wait 3-5 minutes before restarting if you unplug the refrigerator. The unit may fail to operate properly if restarted too quickly.
- If the ambient temperature is too high, the refrigerator may not reach the desired target temperature.
- Large amounts of food will lower the cooling efficiency of the appliance.
- Do not place food items on the air outlet and leave spaces for airflow.
- If you choose to change the thermostat setting, adjust thermostat control one increment at a time. Allow several hours for temperature to stabilize between adjustments.

## REVERSE DOOR

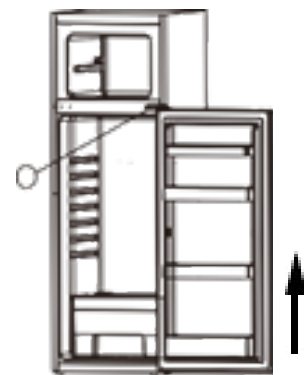
You can change the direction of door opening as follows:

1. Remove the plastic cover that is over the upper right hinge and use a Phillips head screwdriver to remove the four screws. NOTE: plastic cover and screws will be reused when doors are shifted to the left side.
2. Lift the freezer door upwards to disengage it from the middle hinge. Lay the door down gently on a padded surface.

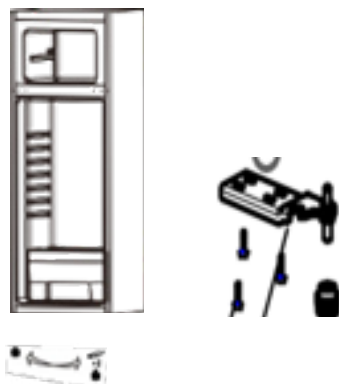


# SET UP & USE

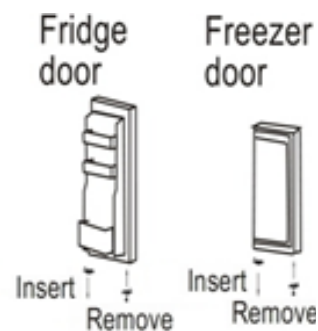
3. Using a screwdriver, remove the middle hinge. Lift the door upwards to disengage it from the lower hinge. Lay the door down gently on a padded surface. NOTE: The hole coverings on the bottom left of the refrigerator should be moved to the bottom right once the door is switched.



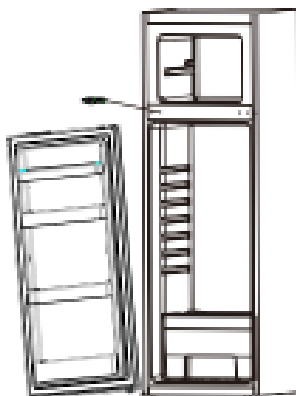
4. Unscrew the three screws holding the lower hinge and adjustable leg and move over to the other side of the refrigerator.



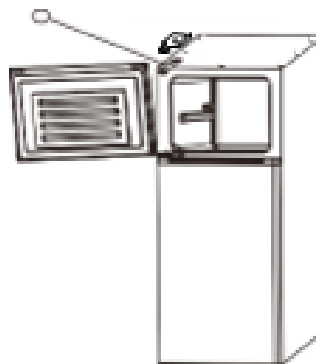
5. Remove the hinge pin that is in the bottom of the refrigerator and freezer doors. Move the hinge pin to the other side of the refrigerator and freezer doors.



6. Place the refrigerator door on the additional lower hinge that is supplied with the user manual and accessories. Make sure the hinge pin is inserted in the hole at the bottom of the fridge door. Reattach middle hinge back on the refrigerator, making sure it is on the opposite side from its original position.



7. Place the freezer door on the middle hinge, making sure that the hinge pin is inserted in the hole at the bottom of the freezer door. Then replace upper hinge so it aligns with the door and screw into place. Replace hinge cover supplied with user manual and accessories.



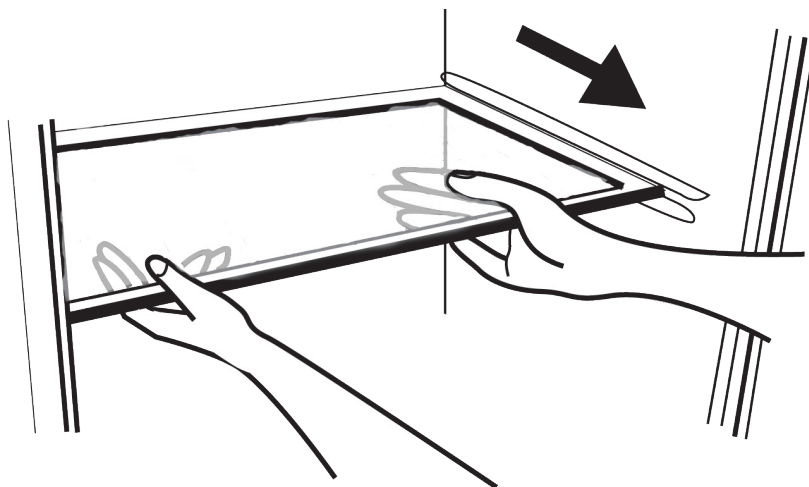
# SET UP & USE

## FOOD STORAGE

- When storing fresh food that is not prepackaged, be sure to wrap or store food in airtight and moisture proof material unless otherwise noted. This will ensure proper shelf life and prevent the transfer of odors and tastes.
- Wipe containers before storing to avoid needless spills.
- Eggs should be stored in an upright position in their original carton to maximize shelf life.
- Fruit should be washed and dried, then stored in sealed plastic bags before storing in the refrigerator.
- Vegetables with skins should be stored in plastic bags or containers.
- Leafy vegetables should be washed and drained and then stored in plastic bags or containers.
- Hot food should be allowed to cool before storing in the refrigeration. This will prevent unnecessary energy use.
- Fresh seafoods should be used the same day as purchased.
- When storing meats in the fresh food section, keep the original packaging or rewrap as necessary.

## REFRIGERATOR INTERIOR SHELF

1. Carefully tilt the shelf up and slide forward until the shelf has been completely removed.
2. Slide the shelf back to replace.



# CLEANING & CARE

## CLEANING AND MAINTAINING

The refrigerator should be cleaned and maintained once a month. Before doing so, you must unplug the refrigerator.

### CAUTION

To avoid personal injury or product damage always read and follow manufacturer's instructions and warnings before using any cleaning products.

### WARNING

Always unplug your refrigerator before cleaning to avoid electric shock. Ignoring this warning may result in death or injury

## POWER INTERRUPTION

In case of a power interruption/outage, unplug the power cord from the wall outlet. Replug the power cord to the wall outlet once the power has been restored. For long period of power outage, inspect and discard the spoiled or thawed foods from the refrigerator and freezer compartments. Clean the refrigerator thoroughly before using again.

## CLEANING METHOD

Prepare a cleaning solution of 3-4 tablespoons of baking soda mixed with warm water. Use sponge or soft cloth, dampened with the cleaning solution to wipe down your refrigerator.

- Rinse with clean warm water and dry with a soft cloth.
- Do not use harsh chemicals, abrasives, ammonia, chlorine bleach, concentrated detergents, solvents or metal scouring pads. Some of these chemicals may dissolve, damage and/or discolor your refrigerator.

## DOOR GASKET

Clean door gaskets every three months according to general instructions. Gasket must be kept clean and pliable to assure a proper seal.

- Petroleum jelly applied lightly on the hinge sides of gaskets will keep the gasket pliable and ensure a good seal.

## VACATION AND MOVING CARE

- When going on vacation, it is best that you empty all the food from your refrigerator and freezer. Set the temperature dial to "0" and unplug the refrigerator. Clean the unit as per "Cleaning Method" and leave the door open to remove any odors.
- When travelling or moving the refrigerator, always transport the unit vertically. Moving the unit on its sides may damage the refrigerator and/or its compressor.

# CLEANING & CARE

## ENERGY SAVING TIPS

- The refrigerator should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the refrigerator. Overloading the refrigerator forces the compressor to run longer and thus increase energy consumption. Foods that refrigerate too slowly may lose quality or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing in the refrigerator.
- The shelves should not be lined with aluminum foil, wax paper, or paper towels. This will interfere with cold air circulation, making the refrigerator less efficient.
- Organize food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

## DEFROSTING

This is a frost free refrigerator which will not require manual defrosting.



# TROUBLESHOOTING & WARRANTY

## BEFORE YOU CALL FOR SERVICE

IF THE REFRIGERATOR FAILS TO OPERATE:

- A) Check to make sure that the refrigerator is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE REFRIGERATOR YOURSELF.

## CUSTOMER SERVICE

# IMPORTANT

## DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the BLACK+DECKER Customer Satisfaction Center at 844-299-0879.  
**DATED PROOF OF PURCHASE, MODEL # AND SERIAL #  
REQUIRED FOR WARRANTY SERVICE**

# TROUBLESHOOTING & WARRANTY

## TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the refrigerator still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Refrigerator does not work.	A. Unit is not plugged in or is loose. B. Fuse has blown or is defective. C. Wall power socket is defective.	A. Plug in the refrigerator. B. Check fuse, replace if necessary. C. To be corrected by a qualified electrician.
The food is too cold.	A. Temperature is not properly adjusted.	A. Set the temperature control dial to a warmer setting.
The food is too warm .	A. Temperature is not properly adjusted. B. Door was open for an extended period. C. A large quantity of warm food was placed in the refrigerator within the last 24 hours. D. The refrigerator is near a heat source.	A. Set the temperature control dial to a cooler setting. B. Open the door only as long as necessary. Check door gasket for proper seal. C. Set the temperature control dial to a colder setting temporarily. D. Please look in the "Protection From Heat and Moisture" section.
Heavy build-up of frost, possibly also on the door seal. <b>NOTE:</b> This is normal during high humidity periods. Frequent door openings will also cause heavy frost buildup.	A. Door seal is not air-tight.	A. Carefully warm the leaking sections of the door gasket with a hair dryer (on a cool setting). At the same time, shape the warmed door seal by hand such that it sits correctly.
Popping or cracking sounds.	A. When compressor comes on.	A. This is a normal sound of coolant flowing through condenser coils.
Refrigerator door does not shut properly.	A. The refrigerator door is not properly aligned. B. Possible blockage from food containers, shelves, bins, etc..	A. Re-align the refrigerator door. Refer to the "Door Alignment" section. B. Ensure nothing is blocking the door.
Refrigerator has an odor.	A. Foods not properly sealed. B. Interior needs cleaning.	A. Removed any contaminated foods. B. Please refer to "Cleaning and Care" section.

# LIMITED WARRANTY

## ACTIVATE WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at 844-299-0879 from the US, including Puerto Rico, or Canada.

Some issues can be addressed without service. Before contacting regarding your warranty, please visit the "Troubleshooting" section of your user manual.

All warranty service is provided exclusively by our authorized W Appliance Co. service providers. For service in US, including Puerto Rico, and Canada call 1-844-299-0879 to create a ticket. When calling, please have the following information available: date of purchase, model number, proof of purchase and a brief description of the problem.



## WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased:

### ONE (1) YEAR FROM THE DATE OF DELIVERY OF THE ORIGINAL PURCHASE (PARTS AND LABOR INCLUDED):

W Appliance Co. will pay for factory-specified replacement parts and labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion, replace the product with a new, or remanufactured, unit equivalent to your original purchase. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

**YEARS TWO (2) THROUGH FIVE (5) FROM DATE OF DELIVERY OF THE ORIGINAL PURCHASE (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED):** W Appliance Co. will pay for factory-specified replacement parts for the component parts listed below to correct non- cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased:

DISHWASHER	WASHING MACHINE	DRYER	REFRIGERATORS AND FREEZERS	MICROWAVE
Lower, Upper and Third Level (where applicable) Wire Racks (excludes cup shelves, silverware basket, and third rack trays), Chopper Blade, Stainless Steel Tub and Inner Door Liner	Drive Motor (Stator and Rotor Only)	Drive Motor Only	Compressor Only	Magnetron Tube Only

# LIMITED WARRANTY

## WHAT IS NOT COVERED / EXCLUSIONS

1. Commercial, non-residential or multiple family use or use inconsistent with the product instructions and manuals.
2. In-home instruction on how to use your product.
3. Repair to correct improper maintenance, installation not in accordance with installation instructions or electrical or plumbing codes, or repair of household electrical or plumbing systems.
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Defects or damage resulting from accident, misuse, abuse, alteration, fire, floods, acts of God or improper installation.
6. Damages, defects, or repairs caused by unauthorized servicers or use of non-genuine or third-party parts.
7. Any damage to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
8. Cosmetic damage (e.g., scratches, dents, chips, and other damage to appliance finishes), unless such damage results from defects in materials and workmanship and is reported to W Appliance Co., within 48 hours from date of delivery.
9. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
10. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments (e.g., high salt concentrations, high moisture or humidity or exposure to chemicals).
11. Product pick-up or delivery. This warranty is for in-home repair only.
12. Travel or transportation expenses for service in remote locations where an authorized servicer is not available.
13. Products not accessible to provide required service or for expenses making the product accessible for servicing.
14. Surcharges including but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expenses for service calls to remote areas, including the state of Alaska.
15. Repair, removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal or replacement of the product.
16. Appliances with original, factory installed model/serial numbers removed, altered or not easily determined.
17. Incidental or consequential damages (e.g., loss of food or medicine) resulting from appliance breakdown or delay in service, repair or replacement.
18. Transportation and shipping costs associated with the replacement of the unit.
19. Glass parts and other accessory items included with the unit.
20. Products that have been purchased as refurbished, like new, second-hand, under "as is" or "final sale" terms.
21. Units that have been transferred from the original owner/purchaser.
22. If there is damage due to power line surge, user damage to the AC power cord or connection to improper voltage source.
23. Products which are not defective or broken, or which are working as described in the owner's manual.

## DISCLAIMER OF IMPLIED WARRANTIES

Repair or replacement as provided under this warranty is the exclusive remedy to the customer. W. Appliance Co. shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product, except to the extent prohibited by applicable law. Any implied warranties, including any implied warranty of merchantability or implied warranty of fitness for a particular purpose, are limited to the duration of this warranty or the shortest period allowed by law. Some states do not allow the exclusion or limitations of consequential damages, or limitations on how long the warranty lasts. In these cases, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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W Appliance Co.  
New York, NY 10018

# EXTENDED WARRANTY COVERAGE

## Protect Your Appliance with Extended Warranty Coverage

Thank you for purchasing your new appliance! Your product comes with our one-year limited warranty, but why stop there? With our Extended Warranty and Accidental Damage Protection Plan, provided by Mulberry, you can ensure your appliances are covered for longer—without worrying about unexpected breakdowns or accidents.

### Why Upgrade to the Extended Warranty Plan?

- **Comprehensive Protection** – Extend your warranty coverage and get full protection for accidental damage and mechanical/electrical failures, giving you peace of mind well beyond the first year.
- **No Hidden Costs** – You won't pay any deductibles or service fees for repairs or replacements. We've got you covered!
- **Avoid Expensive Repairs** – Appliances like refrigerators, air conditioners, and dishwashers can be costly to repair. Keep your products running smoothly without the worry of unexpected repair bills.
- **Quick & Easy Claims** – Mulberry offers hassle-free claims and quick, reliable service when you need it most—no complicated paperwork, just fast and efficient help.



Coverage	Basic Warranty	Protection +
Mechanical / Electrical Failure Coverage	Yes (1 year)	Yes (2 - 4 years)
Service Fee or Deductible	Yes (may apply)	No
Parts & Labor Costs Covered	Yes (limited to 1 year)	Yes (2 - 4 years)
Hassle-Free Claims Process	Standard	Priority (faster service)
Repair / Replacement Options	Yes (limited to 1 year)	Yes (2 - 4 years)
Convenience & Peace of Mind	Limited to 1 year	Guaranteed for up to 4 years







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