

BLACK+[®] DECKER

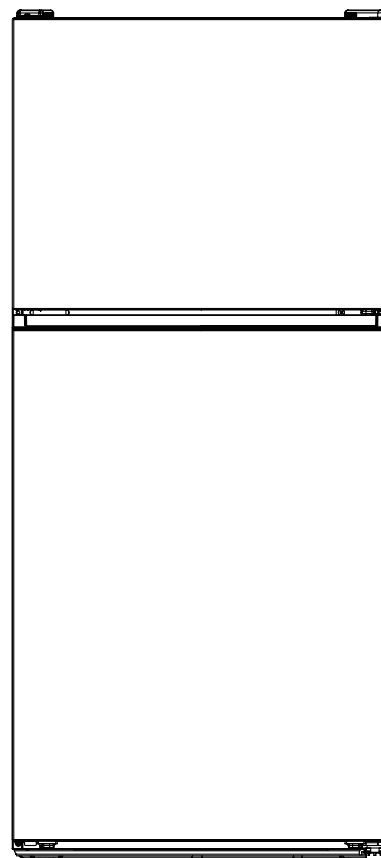


TOP MOUNT REFRIGERATOR

INSTRUCTION MANUAL

CATALOG NUMBER

**BR2010JIMW, BR2010JIMB,
BR2010JIMS, BR2400JIMW,
BR2400JIMB, BR2400JIMS**



Thank you for choosing BLACK+DECKER!

PLEASE READ BEFORE RETURNING THIS PRODUCT FOR ANY REASON.

If you have a question or experience a problem with your BLACK+DECKER purchase, go to www.blackanddecker.com/instantanswers

If you can't find the answer or do not have access to the Internet, call 844-299-0879 from 10:30 a.m. to 6:30 p.m. EST Mon. - Fri. to speak with an agent. Please have the catalog number available when you call.

SAVE THIS MANUAL FOR FUTURE REFERENCE.

PRODUCT REGISTRATION

Thank you for purchasing our BLACK+DECKER product. This easy-to-use manual will guide you in getting the best use of your refrigerator.

Remember to record the model and serial numbers. They are on a label on the back of the product.

Staple your receipt to your manual. You will need it to obtain warranty service.

Model number

Serial number

Date of purchase

SAFETY INFORMATION

DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death

WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death

CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS

WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury:
READ ALL INSTRUCTIONS BEFORE USING THE PRODUCT

1. Use this appliance only for its intended purpose as described in this use and care guide.
2. This refrigerator must be properly installed in accordance with the installation instructions before it is used. See grounding instructions in the installation section.
3. Never unplug your refrigerator by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
4. Do not operate any appliance with a damaged cord or plug. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
5. Unplug your refrigerator before cleaning or before making any repairs. **NOTE:** If for any reason this product requires service, we strongly recommend that a certified technician performs the service. Component parts shall be replaced with like components and servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.
6. Do not use any electrical device or any sharp instrument in defrosting your refrigerator.
7. After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.
8. Do not refreeze foods that have been thawed completely. The United States Department of Agriculture in Home and Garden Bulletin No. 69 reads: "...You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold-below 40°F.
"...Thawed ground meats, poultry, or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, discard it. The food may be dangerous to eat ... Even partial thawing and re-freezing reduce the eating quality of foods, particularly fruits, vegetables, and prepared foods. The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible, to save as much of its eating quality as you can."
9. This refrigerator should not be recessed or built-in in an enclosed cabinet. It is designed for freestanding installation only.

SAFETY INFORMATION

10. Do not operate your refrigerator in the presence of explosive fumes.
11. Keep ventilation openings, in the appliance or enclosure or in the built-in structure, clear of obstruction.
12. Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
13. Do not use electrical appliances inside the food storage compartments unless they are recommended by the manufacturer
14. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
15. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
16. This appliance is intended to be used in household or similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; catering and similar non-retail applications.


SAVE THESE INSTRUCTIONS HOUSEHOLD USE ONLY


DANGER


Risk of child entrapment. Before you throw away your old refrigerator or freezer, take off the doors. Leave the shelves in place so that children may not easily climb inside.


REFRIGERANT


GAS WARNINGS

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. DO NOT use mechanical devices to defrost refrigerator. DO NOT puncture refrigerant tubing.

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. DO NOT puncture refrigerant tubing.

 **CAUTION** - Risk of fire or explosion. Flammable refrigerant used. Consult repair manual/owner's guide before attempting to service this product. All safety precautions must be followed.

 **CAUTION** - Risk of fire or explosion. Dispose of properly in accordance with federal or local regulations. Flammable refrigerant used.

 **CAUTION** - Risk of fire or explosion due to puncture of refrigerant tubing; Follow handling instructions carefully. Flammable refrigerant used.

SAFETY INFORMATION

GROUNDING INSTRUCTIONS

ELECTRICAL REQUIREMENTS

The electrical requirements are a 115 volt 60 Hz, AC only, 15 amp. It is recommended that a separate circuit serving only the product be provided. The product is equipped with a 3-wire cord having a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. The cord provided with this appliance is equipped with a grounding wire and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Avoid the use of three prong adapters or cutting off the third grounding prong in order to accommodate a two prong outlet. This is a dangerous practice since it provides no effective grounding for the refrigerator and may result in shock hazard.

Consult a qualified electrician or serviceman if:

WARNING

Improper use of the grounding plug can result
in a risk of electric shock.

- 1) The grounding instructions are not completely understood.
- 2) You are unsure that the appliance is properly grounded.
- 3) You have any questions about the grounding or electrical instructions.

POWER SUPPLY CORD

Avoid the use of an extension cord because of potential safety hazards under certain conditions. Have a qualified electrician or serviceman install an outlet near the appliance.

If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.

SAFETY INFORMATION

USE OF EXTENSION CORDS WITH REFRIGERATORS

Only use a grounded extension cord that is rated at least 15 amps and has a third-wire ground. When a long extension cord is used to connect the refrigerator, a voltage drop occurs. The longer the cord, the greater the voltage drop. This results in less voltage being supplied to the refrigerator and increases the amount of current (amp) draw or reduces performance. A heavier cord with a larger wire size will reduce the voltage drop. Be sure to choose a cord that will supply enough voltage to operate the refrigerator. The table below indicates appropriate gauge for extension cords.

Minimum Gauge for Cord Sets						
Ampere Rating		Volts	Total Length of Cord in Feet (meters)			
		120V	25(7.6)	50(15.2)	100(30.5)	150(45.7)
		240V	50(15.2)	100(30.5)	200(61.0)	300(91.4)
More Than	Not More Than	AWG				
0	6		18	16	16	14
6	10		18	16	14	12
10	12		16	16	14	12
12	16		14	12	Not Recommended	

⚠ WARNING: Keep electrical cords in good condition. Do not use worn, bare, or frayed cords because they can cause electrical shock.

⚠ WARNING: Operating equipment at low voltage can cause it to overheat. Using an excessively long extension cord can cause the cord to overheat.

NOTE: Neither BLACK+DECKER nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

SET UP & USE

INSTALLATION GUIDE

1. Unpack your refrigerator by removing all packaging materials like carton, base, foams, adhesive tape, etc.
2. Remove all accessories, internal packaging material used to hold shelves, ice tray, etc. in place.
3. Clean the remains of all adhesive tape used and remove all printed material supplied.
4. Install the refrigerator in a convenient location away from extreme heat and cold. Allow sufficient clearance between the refrigerator and side wall so the door(s) will open without obstruction. Refrigerator is not designed for recessed installation.
5. The floor on which the refrigerator should be placed must be flat, hard, solid, and even. The refrigerator should not be placed on any soft material such as foam, plastic, etc.
6. To level your refrigerator, use the two leveling legs located on the bottom front of your refrigerator. Adjust by turning the legs counterclockwise to raise or clockwise to lower your refrigerator. The door will close easier if the leveling legs are extended.
7. The following are recommended minimum clearances around the refrigerator for proper air circulation:
Sides: 2" (50.8 mm)
Top: 2" (50.8 mm)
Back: 4" (101.6 mm)
Proper air circulation will help your refrigerator work at maximum efficiency.

NOTE: · The appliance must be correctly connected to the power supply.

CAUTION

Care should be taken during the handling, moving and use of the refrigerator to avoid damaging the refrigerant tubing or increasing the risk of a leak.

WARNING

It is important to keep the power cord away from the compressor at the back of the refrigerator during operation, the compressor can reach a high temperature and could cause serious damage to the power cord.

SET UP & USE

PROTECTION FROM HEAT AND MOISTURE

- Do not install your refrigerator in any location where heavy moisture is present or if the location is not properly insulated. This refrigerator is not designed to operate in temperature settings below 50° Fahrenheit.
- Location for the refrigerator should be on a hard surface and away from direct sunlight and heat sources, e.g., radiators, baseboard heaters, cooking appliances, etc.

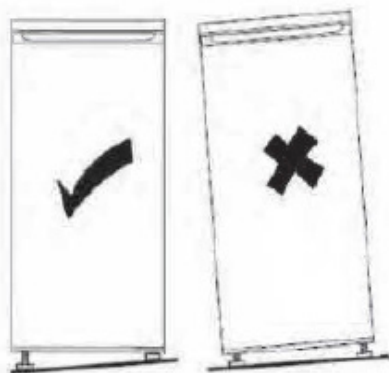
DOOR ALIGNMENT

1. Remove the top hinge cover.
2. Loosen the top hinge screws using a Phillips head screwdriver.
3. Adjust the door and then tighten the screws.



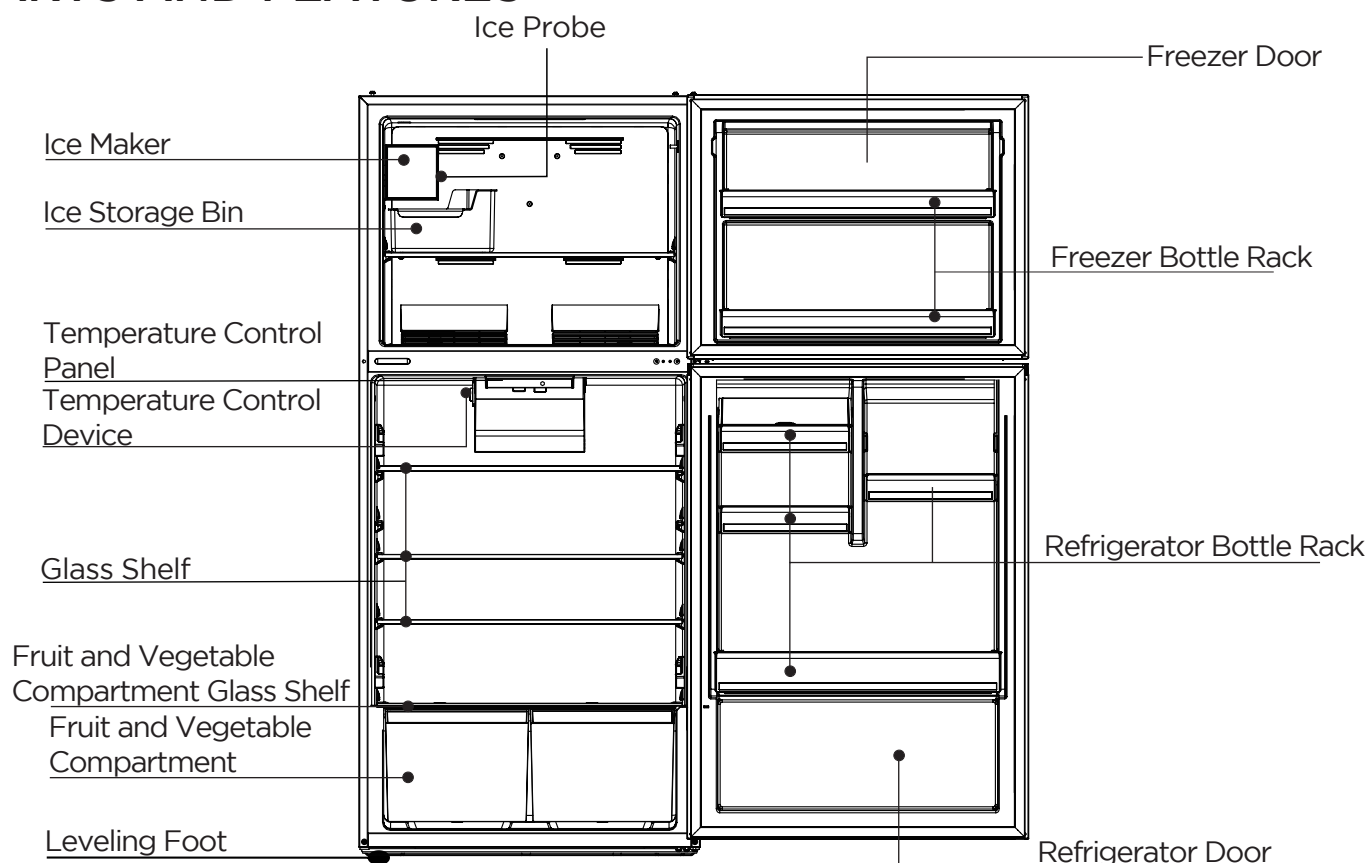
LEVELING THE REFRIGERATOR

Adjust the two levelling feet at front of the unit. If the unit is not level, the doors and magnetic seal frame will not be aligned properly



SET UP & USE

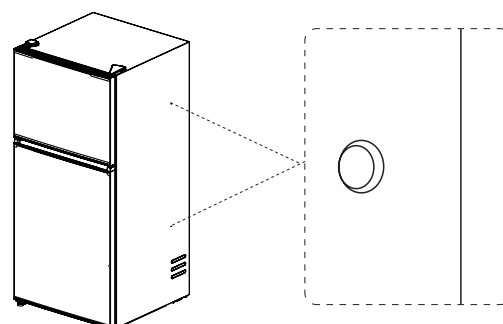
PARTS AND FEATURES



Some features and accessories of the refrigerator you purchased may not be completely consistent with this image.



This is a process air vent, please don't block it during use.



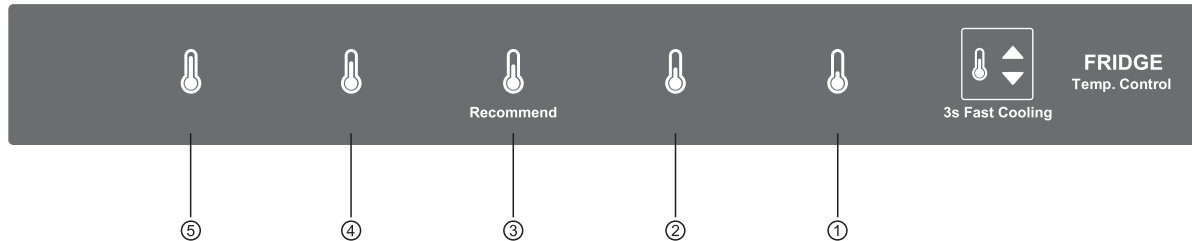
Product Features

- Intelligent frost-free energy-efficient refrigerator. The High-Efficiency Compressor, ViP (Vacuum insulation Panel) and latest frost-free technology are adopted to achieve energy conservation, efficiency and superior performance.
- Temperature control is intelligent and accurate. The microcomputer control system is used to make the temperature adjustment more accurate and keeps food fresh for a longer time.
- LED display icons are employed to present the setting levels and functional status of the refrigerator section, allowing for an intuitive and efficient operation.
- Quick refrigerating function drops the temperature of the refrigerator section to 2°C (35.6 °F) quickly, which makes the fresh-keeping effect better and makes it easier to have iced drinks.
- Sabbath mode quickly turns off the lights of the freezer door and the refrigerator door.

SET UP & USE

Temperature Control Panel Operation

Temperature Control Panel



Temperature Range

Number	①	②	③	④	⑤
Range	0.5°C-4°C 32.9°F-39.2°F	1°C-4°C 33.8°F-39.2°F	1°C-5°C 33.8°F-41°F	1.5°C-6°C 33.8°F-42.8°F	2°C-8°C 35.6°F-46.4°F

1. Temperature Control Panel Display

Upon initial power-up, the default temperature for the refrigerator section is set to 4°C, with the corresponding display icon illuminated.

Normal operation display

During regular operation, the temperature display icon indicates the set temperature level of the refrigerator section.

Display controls

Under normal circumstances, the display icons light up when the door is open, and they switch from left to right as you adjust the choices using the buttons. After the door is closed, the display icons turn off. In case of a malfunction, the corresponding display icons will flash.

2. Power-off Memory

When the power is cut off, the operating state at the moment of the power loss is locked and upon power restoration, the appliance resumes operation based on the settings in place

3. Fault Prompt

If the display icons display the following indications, it means the refrigerator has encountered a malfunction. Even in the presence of certain error conditions, the refrigerator can still cool, but it is recommended to contact a service technician as soon as possible to optimize the refrigerator's performance.

Display icon	Icon① flashing	Icons③ flashing	Icon④ flashing	Icon⑤ flashing
Fault types	Refrigeration temperature sensor malfunction	Freezing defrost sensor malfunction	Ambient temperature sensor malfunction	Communication failure

SET UP & USE

4. Temperature and Function Setting of Refrigerator Section

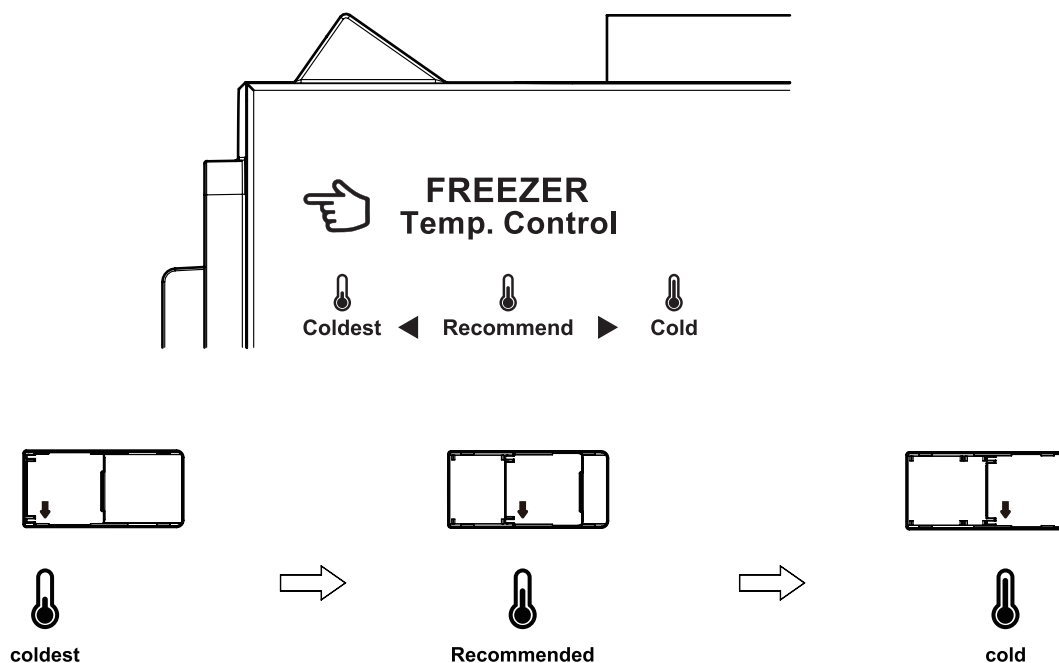
Press the temperature control button to adjust the temperature of the refrigerator section. Each press of the temperature control button increases the temperature by one level. Once the temperature reaches 8°C, pressing the temperature control button cycles it back to 2°C. Press and hold the temperature control button for 3 seconds to set the quick refrigerating mode. During this time, the display icon “&” will light up. To exit the quick refrigerating mode, press and hold the temperature control button. The refrigerator section settings will revert to the levels set before entering the quick refrigerating mode.

5. Power-off Memory

When the power is cut off, the operating state at the moment of the power loss is locked. Upon restoration, the appliance resumes operation based on settings in place.

6. Temperature Setting of Freezer

Turn the air volume adjustment dial so that the arrow on top points to the coldest position and the freezer section temperature will reach its lowest. Point it to the Recommended position, the freezer section temperature will reach the recommended temperature. Point it to the cold position, the freezer section temperature will reach its highest.






7. Sabbath Mode

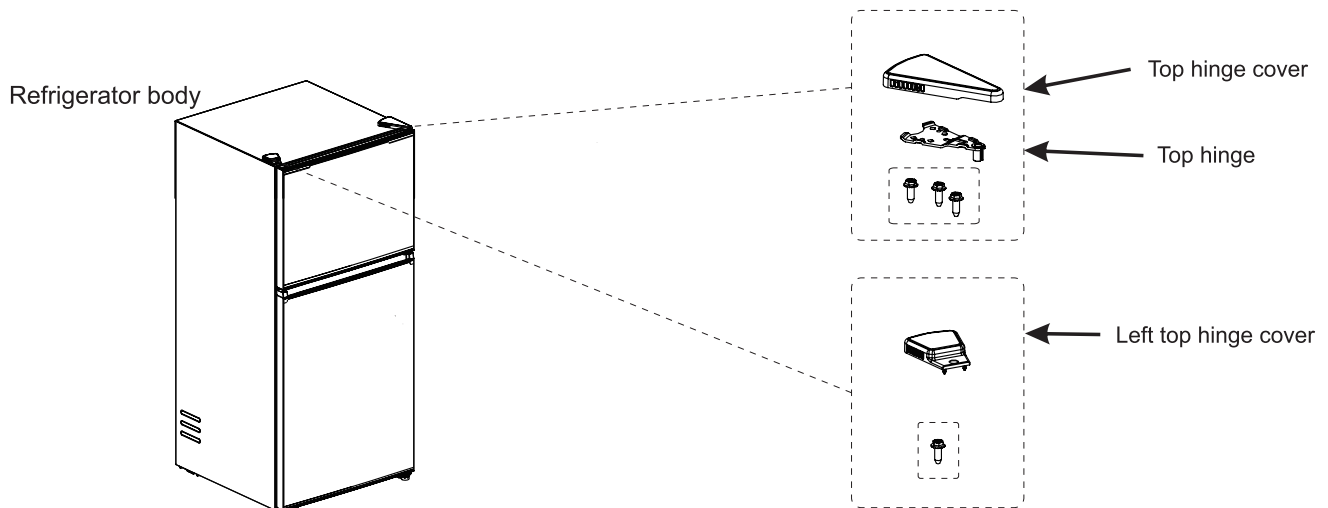
When the refrigerator door is open, press the temperature control button 12 times consecutively to activate the Sabbath mode. In this mode, the lights in the refrigerator and freezer will turn off. To exit the Sabbath mode, open the refrigerator door and press the temperature control button 12 times consecutively. The lights in the refrigerator and freezer will then resume normal operation.

SET UP & USE

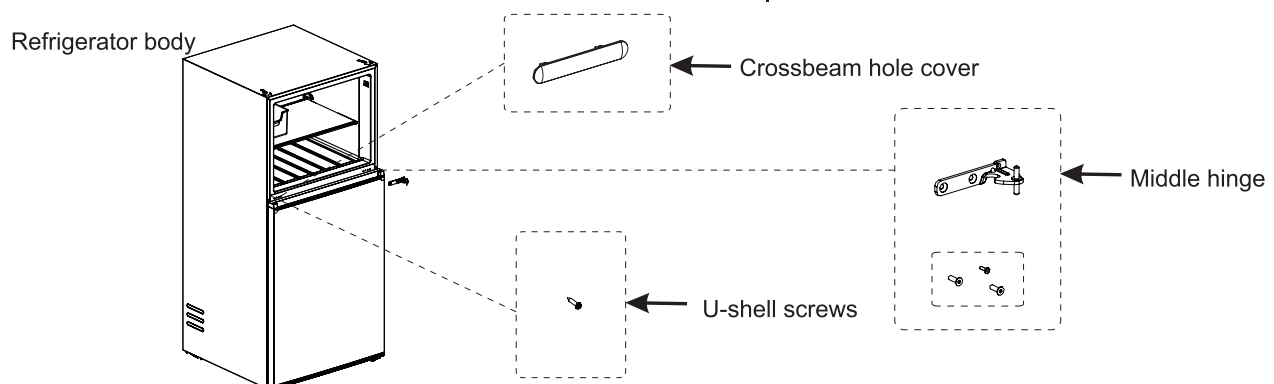
DOOR REVERSAL

List of tools needed (not included)	
	Allen wrench set
	Philips head screwdriver
	Socket wrench set

- 1) Remove articles from the door body.
- 2) Remove the top hinge cover, left top hinge cover, and the top hinge.

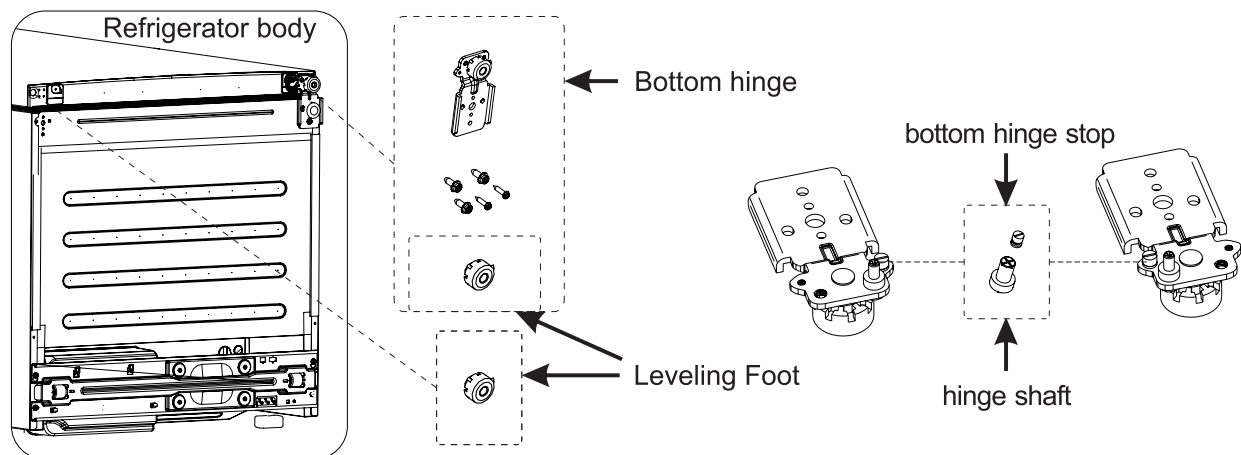


- 3) Take off the freezer door carefully (ensure not to lose small parts on the door). Carefully unscrew the U-shell screws and pry open the cross beam hole cover, remove the middle hinge.



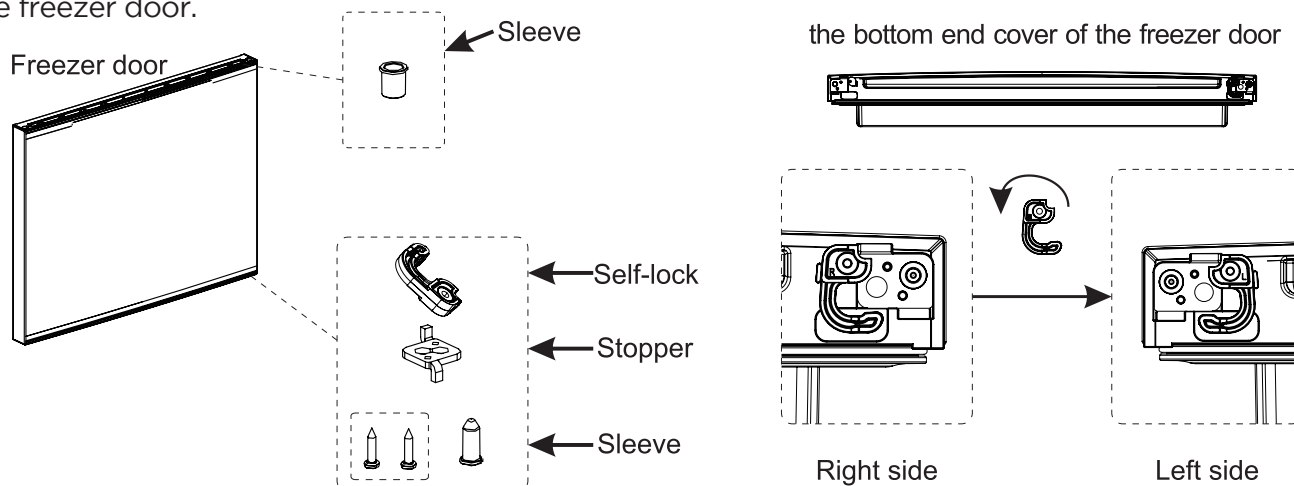
- 4) Take off the refrigerator door carefully (ensure not to lose small parts like sleeve and stopper on the door); Remove the bottom hinge and leveling foot. Remove the bottom hinge stop and the hinge shaft and install them on the other side of the hinge, and install the modified bottom hinge on the other side of the refrigerator; the leveling foot is installed on the original bottom hinge side.

SET UP & USE



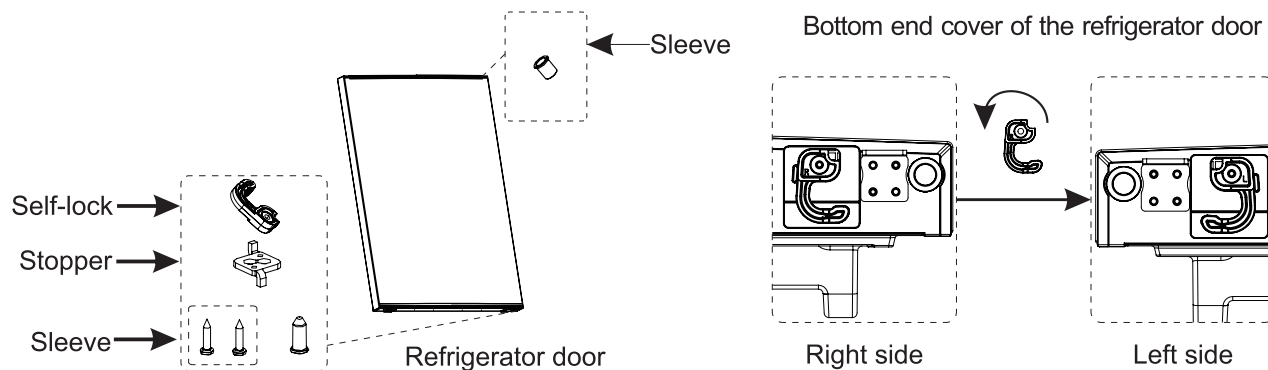
5) Freezer door replacement:

- ① Install the sleeve on the other side;
- ② Remove the self-lock, stopper, and sleeve from the freezer door, flip and install the self-lock on the left side of the bottom end cover of the freezer door, and move the stopper and sleeve to the left side of the freezer door.



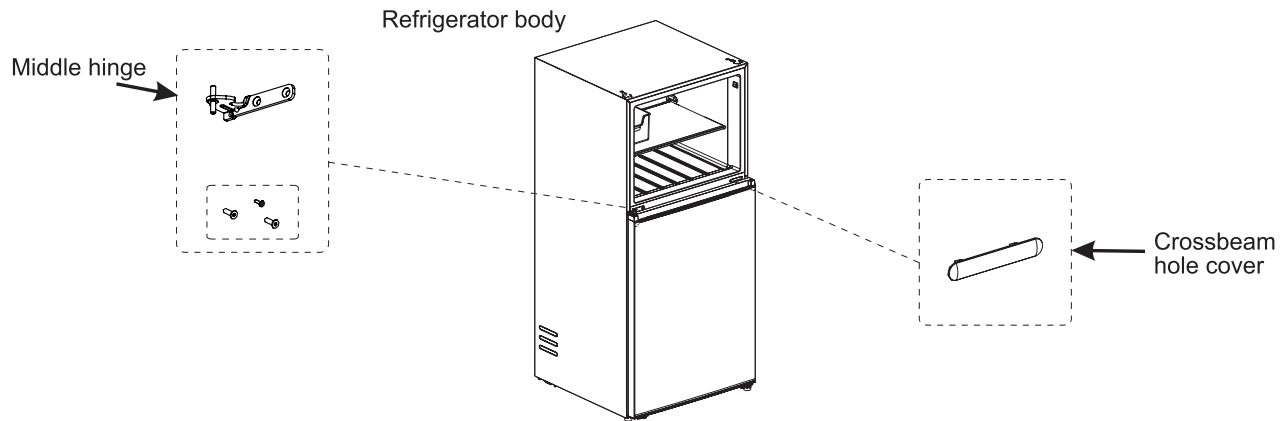
6) Refrigerator door replacement:

- ① Remove the sleeve of the refrigerator door, install it at the left side.
- ② Remove the self-lock, stopper, and sleeve from the refrigerator door, flip and install the self-lock on the left side of the bottom end cover of the refrigerator door, and move the stopper and sleeve to the left side of the refrigerator door.

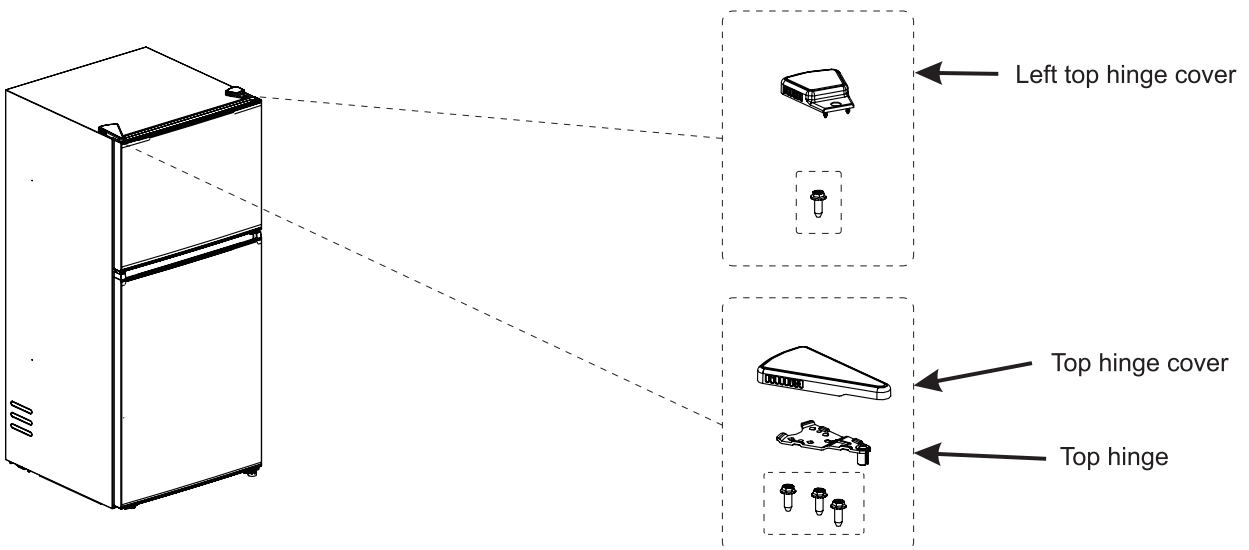


SET UP & USE

7) Install the replaced refrigerated door on the bottom hinge, then install the middle hinge and cover with the cross beam hole cover.







8) Place the freezer door on the middle hinge and install the top hinge; install the left top hinge cover on the right top side; install the top hinge cover on the left top side.



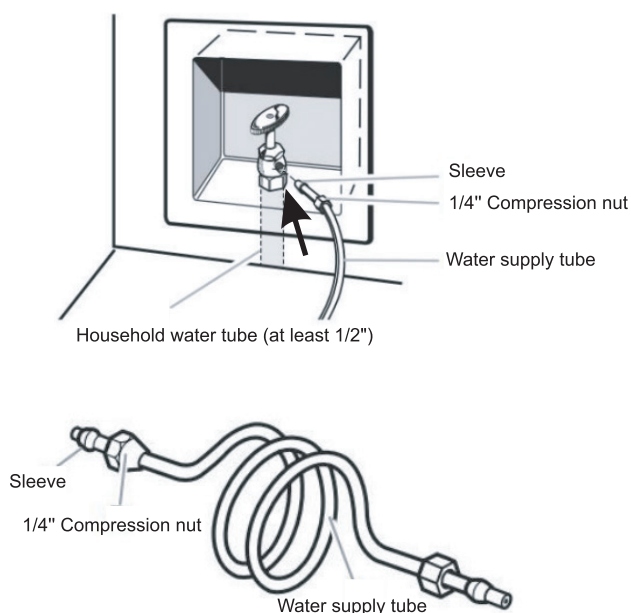
(The above pictures are for reference only)

SET UP & USE

Connecting Water Supply

List of supplies needed (not included)			
	Faucet		1/4" Water supply tube
	1/4" Compression nut		Sleeve

- 1) Unplug the refrigerator;
- 2) Shut off the main water supply system. Choose the faucet closest to the refrigerator,
- 3) Use the faucet or a similar valve in the household. (**Note:** To ensure sufficient water flow to the refrigerator it is recommended to use at least a 1/2" household water tube);
- 4) Now, you can connect the water supply tube to the faucet. (Note: Use a 1/4" water supply tube for the connection);
- 5) Ensure the length of your water supply tube is appropriate, and make sure both ends of the water supply tube are cut flat.
- 6) Sleeve the compression sleeve and compression nut onto the water supply tube. Insert one end of the water supply tube into the faucet's water outlet, and use a wrench to tighten the compression nut onto the water outlet, being careful not to overtighten;



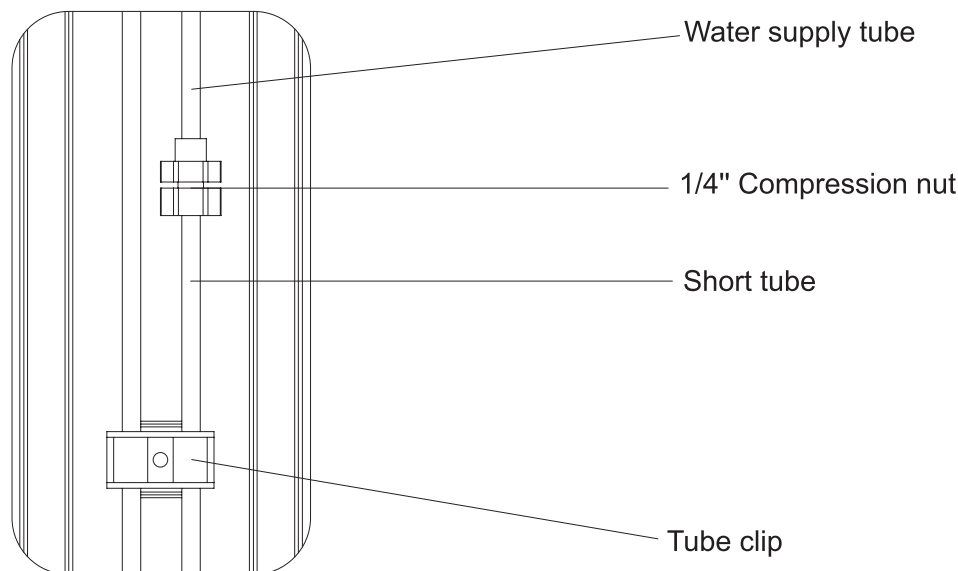
-Minimum/Maximum inlet water pressure, 40/100 PSIG (276/689 kPa).

-Water supply tube supplied with this appliance should be used rather than reusing an existing one

SET UP & USE

- 7) Place the other end of the water supply tube into an empty container or sink, and open the main water supply system to flush the water supply line until the water runs clear. Close the faucet (**Note:** Before connecting to the faucet interface, ensure the water supply line is purged.)

Connecting the Refrigerator

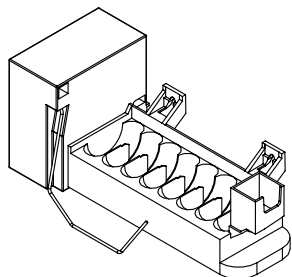


- 1) Disconnect the refrigerator from the power source and turn off the water supply.
- 2) As shown in the diagram, use the compression nut to connect the water supply tube to the short tube of the inlet valve (at this point, the short tube should already be secured on the tube clip). Tighten the compression nut. Be careful not to overtighten. Pull the water supply tube to ensure a secure connection.
- 3) Turn on the water supply system and check for any leaks.

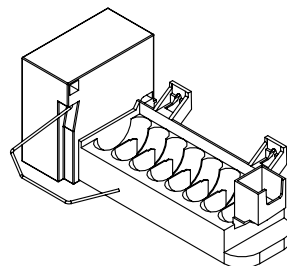
Ice Maker Control

Ice Making Function Enabled: Lower the ice probe vertically, approaching approximately 90° to the horizontal plane;

Ice Making Function Disabled: Rotate the ice probe outward 70-85°, aligning approximately parallel to the horizontal plane.



Ice Making Function



Ice Making Function Disaled

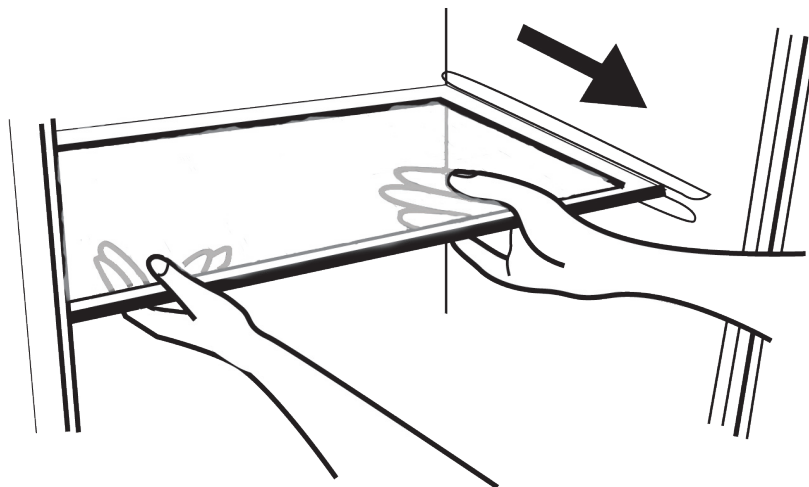
SET UP & USE

FOOD STORAGE

- When storing fresh food that is not prepackaged, be sure to wrap or store food in airtight and moisture proof material unless otherwise noted. This will ensure proper shelf life and prevent the transfer of odors and tastes.
- Wipe containers before storing to avoid needless spills.
- Eggs should be stored in an upright position in their original carton to maximize shelf life.
- Fruit should be washed and dried, then stored in sealed plastic bags before storing in the refrigerator.
- Vegetables with skins should be stored in plastic bags or containers.
- Leafy vegetables should be washed and drained and then stored in plastic bags or containers.
- Hot food should be allowed to cool before storing in the refrigeration. This will prevent unnecessary energy use.
- Fresh seafoods should be used the same day as purchased.
- When storing meats in the fresh food section, keep the original packaging or rewrap as necessary.

REFRIGERATOR INTERIOR SHELF

1. Carefully tilt the shelf up and slide forward until the shelf has been completely removed.
2. Slide the shelf back to replace.



CLEANING & CARE

CLEANING AND MAINTAINING

The refrigerator should be cleaned and maintained once a month. Before doing so, you must unplug the refrigerator.

CAUTION

To avoid personal injury or product damage always read and follow manufacturer's instructions and warnings before using any cleaning products.

WARNING

Always unplug your refrigerator before cleaning to avoid electric shock. Ignoring this warning may result in death or injury

POWER INTERRUPTION

In case of a power interruption/outage, unplug the power cord from the wall outlet. Replug the power cord to the wall outlet once the power has been restored. For long period of power outage, inspect and discard the spoiled or thawed foods from the refrigerator and freezer compartments. Clean the refrigerator thoroughly before using again.

CLEANING METHOD

Prepare a cleaning solution of 3-4 tablespoons of baking soda mixed with warm water. Use sponge or soft cloth, dampened with the cleaning solution to wipe down your refrigerator.

- Rinse with clean warm water and dry with a soft cloth.
- Do not use harsh chemicals, abrasives, ammonia, chlorine bleach, concentrated detergents, solvents or metal scouring pads. Some of these chemicals may dissolve, damage and/or discolor your refrigerator.

DOOR GASKET

Clean door gaskets every three months according to general instructions. Gasket must be kept clean and pliable to assure a proper seal.

- Petroleum jelly applied lightly on the hinge sides of gaskets will keep the gasket pliable and ensure a good seal.

VACATION AND MOVING CARE

- When going on vacation, it is best that you empty all the food from your refrigerator and freezer. Unplug the refrigerator. Clean the unit as per "Cleaning Method" and leave the door open to remove any odors.
- When travelling or moving the refrigerator, always transport the unit vertically. Moving the unit on its sides may damage the refrigerator and/or its compressor.

CLEANING & CARE

ENERGY SAVING TIPS

- The refrigerator should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the refrigerator. Overloading the refrigerator forces the compressor to run longer and thus increase energy consumption. Foods that refrigerate too slowly may lose quality or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing in the refrigerator.
- The shelves should not be lined with aluminum foil, wax paper, or paper towels. This will interfere with cold air circulation, making the refrigerator less efficient.
- Organize food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

DEFROSTING

This is a frost free refrigerator which will not require manual defrosting.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE REFRIGERATOR FAILS TO OPERATE:

- A) Check to make sure that the refrigerator is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE REFRIGERATOR YOURSELF.

CUSTOMER SERVICE

IMPORTANT

DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the BLACK+DECKER Customer Satisfaction Center at 844-299-0879.
DATED PROOF OF PURCHASE, MODEL # AND SERIAL # REQUIRED FOR WARRANTY SERVICE

TROUBLESHOOTING & WARRANTY

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the refrigerator still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Refrigerator does not work.	A. Unit is not plugged in or is loose. B. Fuse has blown or is defective. C. Wall power socket is defective.	A. Plug in the refrigerator. B. Check fuse, replace if necessary. C. To be corrected by a qualified electrician.
The food is too cold.	A. Temperature is not properly adjusted.	A. Set the temperature control dial to a warmer setting.
The food is too warm .	A. Temperature is not properly adjusted. B. Door was open for an extended period. C. A large quantity of warm food was placed in the refrigerator within the last 24 hours. D. The refrigerator is near a heat source.	A. Set the temperature control dial to a cooler setting. B. Open the door only as long as necessary. Check door gasket for proper seal. C. Set the temperature control dial to a colder setting temporarily. D. Please look in the "Protection From Heat and Moisture" section.
Heavy build-up of frost, possibly also on the door seal. NOTE: This is normal during high humidity periods. Frequent door openings will also cause heavy frost buildup.	A. Door seal is not air-tight.	A. Carefully warm the leaking sections of the door gasket with a hair dryer (on a cool setting). At the same time, shape the warmed door seal by hand such that it sits correctly.
Popping or cracking sounds.	A. When compressor comes on.	A. This is a normal sound of coolant flowing through condenser coils.
Refrigerator door does not shut properly.	A. The refrigerator door is not properly aligned. B. Possible blockage from food containers, shelves, bins, etc..	A. Re-align the refrigerator door. Refer to the "Door Alignment" section. B. Ensure nothing is blocking the door.
Refrigerator has an odor.	A. Foods not properly sealed. B. Interior needs cleaning.	A. Removed any contaminated foods. B. Please refer to "Cleaning and Care" section.

LIMITED WARRANTY

ACTIVATE WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at 844-299-0879 from the US, including Puerto Rico, or Canada.

Some issues can be addressed without service. Before contacting regarding your warranty, please visit the "Troubleshooting" section of your user manual.

All warranty service is provided exclusively by our authorized W Appliance Co. service providers. For service in US, including Puerto Rico, and Canada call 1-844-299-0879 to create a ticket. When calling, please have the following information available: date of purchase, model number, proof of purchase and a brief description of the problem.



WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased:

ONE (1) YEAR FROM THE DATE OF DELIVERY OF THE ORIGINAL PURCHASE (PARTS AND LABOR INCLUDED):

W Appliance Co. will pay for factory-specified replacement parts and labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion, replace the product with a new, or remanufactured, unit equivalent to your original purchase. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YEARS TWO (2) THROUGH FIVE (5) FROM DATE OF DELIVERY OF THE ORIGINAL PURCHASE (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED): W Appliance Co. will pay for factory-specified replacement parts for the component parts listed below to correct non- cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased:

DISHWASHER	WASHING MACHINE	DRYER	REFRIGERATORS AND FREEZERS	MICROWAVE
Lower, Upper and Third Level (where applicable) Wire Racks (excludes cup shelves, silverware basket, and third rack trays), Chopper Blade, Stainless Steel Tub and Inner Door Liner	Drive Motor (Stator and Rotor Only)	Drive Motor Only	Compressor Only	Magnetron Tube Only

LIMITED WARRANTY

WHAT IS NOT COVERED / EXCLUSIONS

1. Commercial, non-residential or multiple family use or use inconsistent with the product instructions and manuals.
2. In-home instruction on how to use your product.
3. Repair to correct improper maintenance, installation not in accordance with installation instructions or electrical or plumbing codes, or repair of household electrical or plumbing systems.
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Defects or damage resulting from accident, misuse, abuse, alteration, fire, floods, acts of God or improper installation.
6. Damages, defects, or repairs caused by unauthorized servicers or use of non-genuine or third-party parts.
7. Any damage to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
8. Cosmetic damage (e.g., scratches, dents, chips, and other damage to appliance finishes), unless such damage results from defects in materials and workmanship and is reported to W Appliance Co., within 48 hours from date of delivery.
9. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
10. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments (e.g., high salt concentrations, high moisture or humidity or exposure to chemicals).
11. Product pick-up or delivery. This warranty is for in-home repair only.
12. Travel or transportation expenses for service in remote locations where an authorized servicer is not available.
13. Products not accessible to provide required service or for expenses making the product accessible for servicing.
14. Surcharges including but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expenses for service calls to remote areas, including the state of Alaska.
15. Repair, removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal or replacement of the product.
16. Appliances with original, factory installed model/serial numbers removed, altered or not easily determined.
17. Incidental or consequential damages (e.g., loss of food or medicine) resulting from appliance breakdown or delay in service, repair or replacement.
18. Transportation and shipping costs associated with the replacement of the unit.
19. Glass parts and other accessory items included with the unit.
20. Products that have been purchased as refurbished, like new, second-hand, under "as is" or "final sale" terms.
21. Units that have been transferred from the original owner/purchaser.
22. If there is damage due to power line surge, user damage to the AC power cord or connection to improper voltage source.
23. Products which are not defective or broken, or which are working as described in the owner's manual.

DISCLAIMER OF IMPLIED WARRANTIES

Repair or replacement as provided under this warranty is the exclusive remedy to the customer. W. Appliance Co. shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product, except to the extent prohibited by applicable law. Any implied warranties, including any implied warranty of merchantability or implied warranty of fitness for a particular purpose, are limited to the duration of this warranty or the shortest period allowed by law. Some states do not allow the exclusion or limitations of consequential damages, or limitations on how long the warranty lasts. In these cases, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

W. Appliance Co. does not warrant that the appliance will work properly in all environmental conditions and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. W Appliance Co. has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of W Appliance Co. W Appliance Co. reserves the right to make improvements to this user's manual and/or to the product described at any time without notice. If you find information in this manual that is incorrect, misleading or incomplete, please call 844-299-0879.

W Appliance Co.
New York, NY 10018

EXTENDED WARRANTY COVERAGE

Protect Your Appliance with Extended Warranty Coverage

Thank you for purchasing your new appliance! Your product comes with our one-year limited warranty, but why stop there? With our Extended Warranty and Accidental Damage Protection Plan, provided by Mulberry, you can ensure your appliances are covered for longer—without worrying about unexpected breakdowns or accidents.

Why Upgrade to the Extended Warranty Plan?

- **Comprehensive Protection** – Extend your warranty coverage and get full protection for accidental damage and mechanical/electrical failures, giving you peace of mind well beyond the first year.
- **No Hidden Costs** – You won't pay any deductibles or service fees for repairs or replacements. We've got you covered!
- **Avoid Expensive Repairs** – Appliances like refrigerators, air conditioners, and dishwashers can be costly to repair. Keep your products running smoothly without the worry of unexpected repair bills.
- **Quick & Easy Claims** – Mulberry offers hassle-free claims and quick, reliable service when you need it most—no complicated paperwork, just fast and efficient help.



Coverage	Basic Warranty	Protection +
Mechanical / Electrical Failure Coverage	Yes (1 year)	Yes (2 - 4 years)
Service Fee or Deductible	Yes (may apply)	No
Parts & Labor Costs Covered	Yes (limited to 1 year)	Yes (2 - 4 years)
Hassle-Free Claims Process	Standard	Priority (faster service)
Repair / Replacement Options	Yes (limited to 1 year)	Yes (2 - 4 years)
Convenience & Peace of Mind	Limited to 1 year	Guaranteed for up to 4 years

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