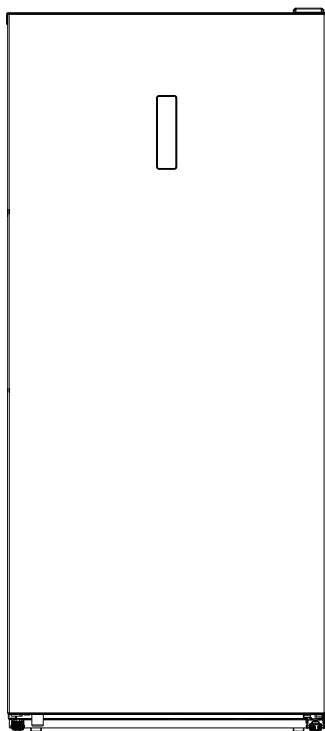


# BLACK+<sup>®</sup>DECKER



## CONVERTIBLE FREEZER/ REFRIGERATOR INSTRUCTION MANUAL

CATALOG NUMBER  
**BUC2120MW,**  
**BUC2120MB,**  
**BUC2120MS**



**Thank you for choosing BLACK+DECKER!**

**PLEASE READ BEFORE RETURNING THIS PRODUCT FOR  
ANY REASON.**

If you have a question or experience a problem with your BLACK+DECKER purchase, go to [www.blackanddecker.com/instantanswers](http://www.blackanddecker.com/instantanswers)

If you can't find the answer or do not have access to the Internet, call 844-299-0879 from 10:30 a.m. to 6:30 p.m. EST Mon. - Fri. to speak with an agent. Please have the catalog number available when you call.

**SAVE THIS MANUAL FOR FUTURE REFERENCE.**

# PRODUCT REGISTRATION

Thank you for purchasing our BLACK+DECKER product. This easy-to-use manual will guide you in getting the best use of your freezer.

Remember to record the model and serial numbers. They are on a label on the back of the product.

---

Model number

---

Serial number

---

Date of purchase

Staple your receipt to your manual.  
You will need it to obtain warranty service.

## SAFETY INFORMATION



### DANGER

**DANGER** - Immediate hazards which **WILL** result in severe personal injury or death



### WARNING

**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death



### CAUTION

**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury

## IMPORTANT SAFETY INSTRUCTIONS



### WARNING

When using electrical appliances, basic safety precautions should be followed, including the following:


**READ ALL INSTRUCTIONS BEFORE USING THE UNIT**

**NOTE:** If the freezer has been placed in a horizontal or tilted position for any period of time, wait 24 hours before plugging the unit in.


1. Use this appliance only for its intended purpose as described in this use and care guide.
2. This freezer must be properly installed in accordance with the installation instructions before it is used. See grounding instructions in the installation section.
3. Never unplug freezer by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
4. Do not operate any appliance with a damaged cord or plug. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
5. Unplug freezer before cleaning or before making any repairs.  
**Note:** If for any reason this product requires service, we strongly recommend that a certified technician performs the service. Component parts shall be replaced with like components and servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.
6. Do not use any electrical device or any sharp instrument in defrosting the freezer.
7. After the freezer is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.
8. Do not refreeze foods that have been thawed completely. The United States Department of Agriculture in Home and Garden Bulletin No. 69 reads: "...You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold-below 40°F.  
"...Thawed ground meats, poultry, or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, discard it. The food may be dangerous to eat ... Even partial thawing and re-freezing reduce the eating quality of foods, particularly fruits, vegetables, and prepared foods. The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible, to save as much of its eating quality as you can."

## SAFETY INFORMATION

9. This freezer should not be recessed or built-in in an enclosed cabinet. It is designed for freestanding installation only.
10. Do not operate freezer in the presence of explosive fumes.
11. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
12. Children should be supervised to ensure that they do not play with the appliance.
13. Do not use extension cords or ungrounded (two prong) adapters;
14. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified person in order to avoid hazard.
15. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

 **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

 **WARNING:** Do not damage the refrigerant circuit.

 **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

## SAVE THESE INSTRUCTIONS


### HOUSEHOLD USE ONLY

#### DANGER

Risk of child entrapment. Before disposing of any freezer or refrigerator, remove door(s). Leave any shelves in place so that children may not easily climb inside.

## REFRIGERANT


### GAS WARNINGS

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. DO NOT use mechanical devices to defrost freezer. DO NOT puncture refrigerant tubing.

 **DANGER** - Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. DO NOT puncture refrigerant tubing.

 **CAUTION** - Risk of fire or explosion. Flammable refrigerant used. Consult repair manual/owner's guide before attempting to service this product. All safety precautions must be followed.

 **CAUTION** - Risk of fire or explosion. Dispose of property in accordance with federal or local regulations. Flammable refrigerant used.

 **CAUTION** - Risk of fire or explosion due to puncture of refrigerant tubing; Follow handling instructions carefully. Flammable refrigerant used.

# SAFETY INFORMATION

## GROUNDING INSTRUCTIONS

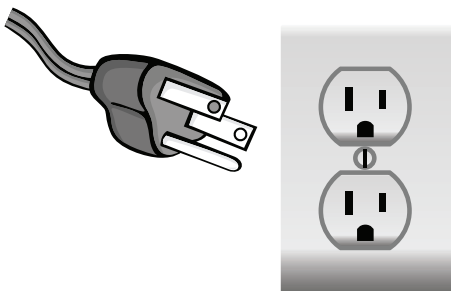
### ELECTRICAL REQUIREMENTS

In the event of malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. The appliance must be connected to a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**⚠ DANGER** - Improper connection of the equipment grounding conductor can result in a risk of electric shock. The conductor with insulation having an outer surface that is green with or without yellow stripes is the equipment grounding conductor. If repair or replacement of the cord or plug is necessary, do not connect the equipment-grounding conductor to a live terminal. Check with a qualified electrician or service person if the grounding instructions are not completely understood, or if in doubt as to whether the appliance is properly grounded. Do not modify the plug connected to the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

FOR GROUNDED, CORD-CONNECTED APPLIANCE RATED LESS THAN 15A AND INTENDED FOR USE ON A NOMINAL 120V SUPPLY CIRCUIT

The appliance is for use on a nominal 120V circuit and should be connected to a grounding outlet that looks like the one illustrated below. The use of a temporary adaptor is not recommended.



# SET UP & USE


## POWER SUPPLY CORD


1. Avoid the use of an extension cord because of potential safety hazards under certain conditions. Have a qualified electrician or serviceman to install an outlet near the appliance.
2. If it is absolutely necessary to use an extension cord, extreme care must be exercised.

## USE OF EXTENSION CORDS WITH FREEZERS

Only use a grounded extension cord that is rated at least 15 amps and has a third-wire ground. When a long extension cord is used to connect the freezer, a voltage drop occurs. The longer the cord, the greater the voltage drop. This results in less voltage being supplied to the freezer and increases the amount of current (amp) draw or reduces performance. A heavier cord with a larger wire size will reduce the voltage drop. Be sure to choose a cord that will supply enough voltage to operate the freezer. The table below indicates appropriate gauge for extension cords.

Minimum Gauge for Cord Sets						
Ampere Rating		Volts	Total Length of Cord in Feet (meters)			
		120V	25(7.6)	50(15.2)	100(30.5)	150(45.7)
		240V	50(15.2)	100(30.5)	200(61.0)	300(91.4)
More Than	Not More Than	AWG				
0	6		18	16	16	14
6	10		18	16	14	12
10	12		16	16	14	12
12	16		14	12	Not Recommended	

 **WARNING:** Keep electrical cords in good condition. Do not use worn, bare, or frayed cords because they can cause electrical shock.

 **WARNING:** Operating equipment at low voltage can cause it to overheat. Using an excessively long extension cord can cause the cord to overheat.

**NOTE:** Neither BLACK+DECKER nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

## SET UP & USE

### INSTALLATION GUIDE

1. Unpack your freezer by removing all packaging materials like carton, base, foams, adhesive tape, etc.
2. Remove all accessories, internal packaging material used to hold shelves, ice tray, etc. in place.
3. Clean the remains of all adhesive tape used and remove all printed material supplied.
4. Install the freezer in a convenient location away from extreme heat and cold. Allow sufficient clearance between the freezer and side wall so the door(s) will open without obstruction. Freezer is not designed for recessed installation.
5. The floor on which the freezer should be placed must be flat, hard, solid, and even. The freezer should not be placed on any soft material such as foam, plastic, carpeting, etc.
6. The following are recommended minimum clearances around the freezer for proper air circulation:  
Sides: 5" (127mm)  
Top : 2" (50mm)  
Back : 5" (127mm)  
Proper air circulation will help your freezer work at maximum efficiency.

**NOTE:** The appliance must be correctly connected to the power supply.

#### CAUTION

Care should be taken during the handling moving and use of the freezer to avoid damaging the refrigerant tubing or increasing the risk of a leak.

#### WARNING

It is important to keep the power cord away from the compressor at the back of the freezer as during operation, the compressor can reach a high temperature and could cause serious damage to the power cord.

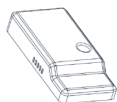
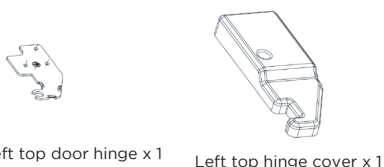
# SET UP & USE

## PROTECTION FROM HEAT AND MOISTURE




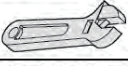

- Do not install your freezer in any location where heavy moisture is present or if the location is not properly insulated. This freezer is not designed to operate in temperature setting below 55°F.
- Location for the freezer should be on a hard surface and away from direct sunlight and heat source, e.g., radiators, baseboard heaters, cooking appliances, etc.

## DOOR ALIGNMENT AND REVERSAL

Before reversing the door, please prepare below accessories in the spare parts bag:



Right top door hinge cover x 1

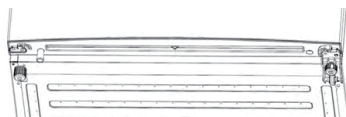
Necessary Tools (not included):	
	Philips Screwdriver
	Flathead Screwdriver
	8 mm Socket with Ratchet
	Adjustable Wrench
	Pliers

Before you begin, turn the appliance temperature control to OFF and remove the electrical power cord from the wall outlet. Remove any food from the door shelves.

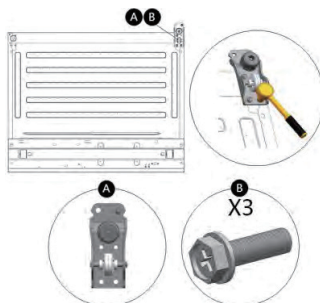
### CAUTION:

This procedure will require 2 people to safely perform.

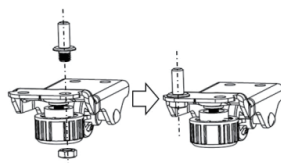
1. Lay the freezer on its back on a padded surface.



2. Remove the 3 screws (B) holding the bottom hinge (A) to the cabinet with an 8 mm socket with ratchet.



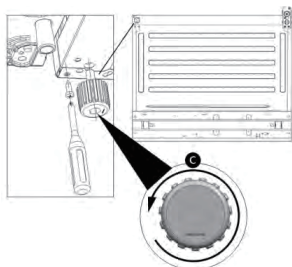
3. Unscrew and insert the hinge pin on the opposite side of the bottom hinge using an adjustable wrench and pliers.





# SET UP & USE

4. Unscrew the left adjustable leveling foot and loosen the screw.



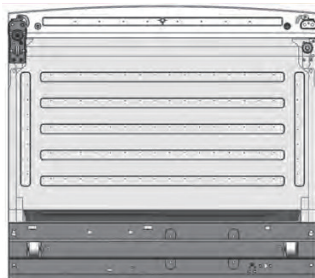
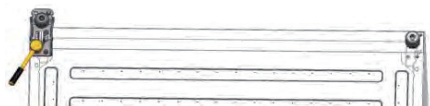
5. Remove the aid-closer (F), metal block (G), and the supporter (D).



6. Reinstall the aid-closer (F), metal block (G) onto the left side, and the supporter (D) onto the right side.



7. Attach the bottom hinge (A) with 3 screws (B) and the adjustable leveling foot (C) on the left side of the cabinet.



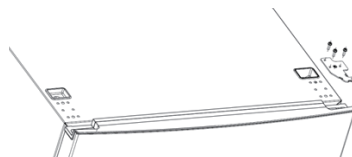
## Important Note:

When you screw on the bottom hinge: Move the door slightly to the left or right to make sure the hinge hole is aligned with the cabinet hole. Insert the 3 screws by half depth, and then align the hinge and fully tighten.

8. Using an 8 mm socket with a ratchet: a. Unscrew right top hinge cover and left top decorative cover, and disconnect the door switch and display .

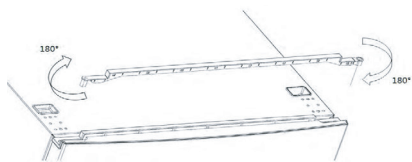


- b. Remove the top hinge from the right side.

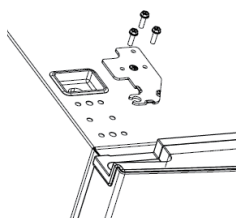


9. Remove the front top decorative door cover, turn the cover (together with the connecting wire) 180° and install it.

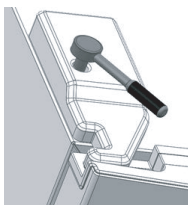
## SET UP & USE



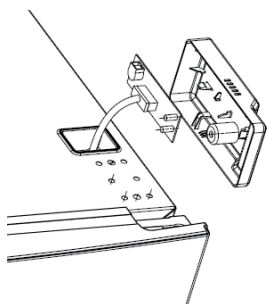
10. Install the top left hinge (provided in the spare parts bag ).



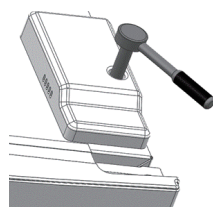
11. Connect the connector of door switch and display, and install the top left hinge cover (provided in the spare parts bag).



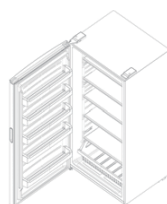
12. Install the PCB in the door hinge cover.



13. Install the door hinge cover (provided in the spare parts bag).



14. Raise the appliance to the upright position. Open and close the door to check if door moves smoothly.



15. Allow 2 hours before plugging the unit back into electrical outlet.

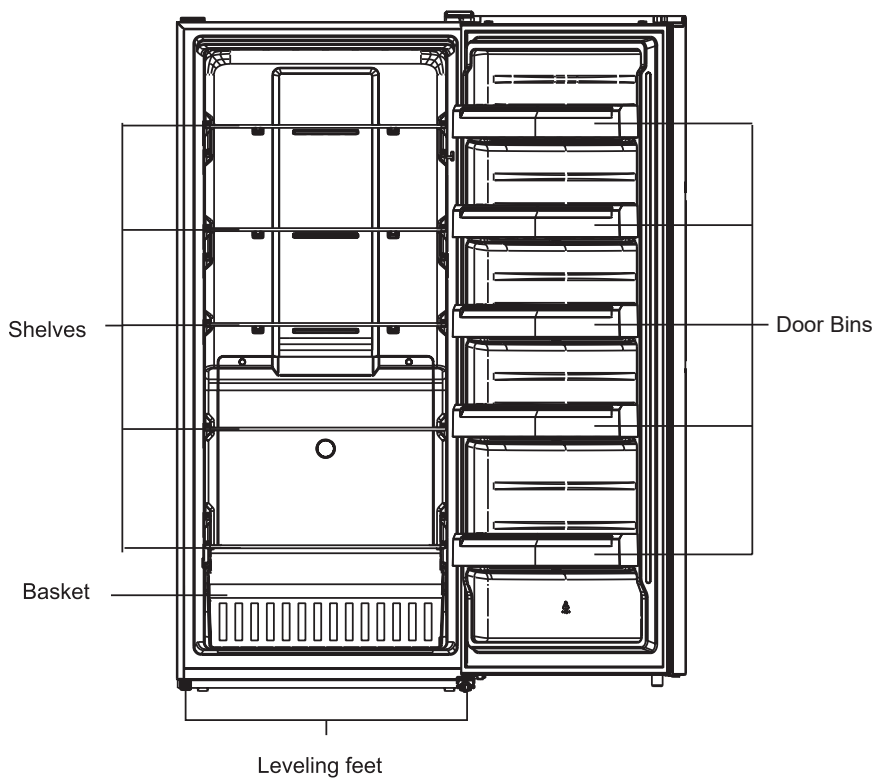
## STARTING YOUR NEW APPLIANCE

1. After cleaning your appliance thoroughly, wipe the outside with a soft dry cloth, the interior with a clean moist cloth.
2. Insert the power supply cord into the electrical outlet.

**NOTE:** As the door gets pressed in during shipping, the gasket may have to be reset. This is done to prevent the cool refrigerated air from escaping. If there is a gap between the door gasket and the cabinet, set the gasket by gently pulling it out of the seal gap.

# SET UP & USE

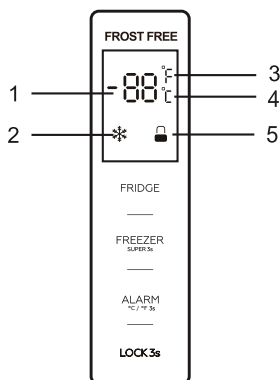
## PARTS AND FEATURES



# SET UP & USE

## OPERATION INSTRUCTIONS

### USING THE CONTROL PANEL



1. Display window for preset temperature.
2. Super-Freeze icon.
3. Temperature in Fahrenheit.
4. Temperature in Celsius.
5. Locked or Unlocked icon.

#### 1.0 User Interface Introduction

**FRIDGE:** Use to adjust or set the refrigerator temperature when in refrigeration mode.

**FREEZER/SUPER FREEZE:** Use to adjust or set the freezer temperature when in freezer mode. Also use this icon to enter Super-Freeze mode.

**ALARM/°C to °F switch:** Use to clear door ajar alarm or high temperature alarm. Also desired use to toggle or high temperature alarm. between Celsius and Fahrenheit temperature display.

**LOCK:** Use to lock or unlock the controls.

#### 2.0 Buttons

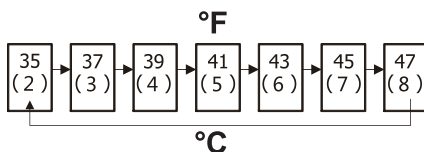
All buttons are used to enter or exit the function described in section 1.0. A beep will sound after touching the button indicating the setting can be changed.

#### 2.1 FRIDGE

To select refrigeration function and set the desired refrigeration temperature. Touch fridge button and it will beep. Press the button

consecutively to select the refrigeration temperature. (See Refrigeration Chart). Each consecutive press of the button will advance the temperature by one setting measured in 2-degree increments for Fahrenheit or 1-degree increments for Celsius. The temperature range for the refrigerator is 35F (2C) to 47F (8C). Once the desired temperature is selected the icon will flash 5 times and will then be set to refrigeration mode at this temperature.

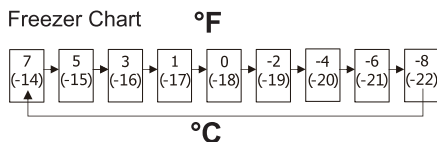
#### Refrigeration Chart



#### 2.2 FREEZER:

To select the freezer function and set the desired freezer temperature, touch freezer button and it will beep. Press the button consecutively to select the freezer temperature. See Freezer chart. Each consecutive press of the button will advance the temperature in 2-degree increments for Fahrenheit or 1-degree increments for Celsius. The temperature range for the freezer is 7F (-14C) to -8F (-22C). Once the temperature is selected the icon will flash 5 times and will then be set to freezer mode at this temperature.

#### Freezer Chart



**Super-Freeze:** Is appropriate to use when first filling the freezer or adding a large number of food items. Super-freeze mode will quickly draw down the internal temperature of the freezer to -13F (-25C) for a period of 50 hours. After entering freezer mode press and hold freezer

## SET UP & USE

button for 5 seconds to enter Super-Freeze mode. The Super-Freeze icon appears on the thermostat display and the temperature display will read -13F(-25C). Touching the Freezer icon will not stop Super Freeze mode nor can the temperature be adjusted in Super Freeze mode. The freezer will remain in Super-Freeze mode for 50 hours or until exiting this mode. To exit Super-freeze mode press and hold the “Freezer” icon for 5 seconds. The Super-freeze icon will turn off and the freezer temperature will return to the last temperature selected. **NOTE: While in Super-freeze mode, noise produced by the appliance may be slightly higher.**

### High Temperature Alarm:

When in FREEZER mode if the internal temperature reaches or exceeds 21F (-6C) and lasts for 6 hours an audible alarm will sound and “ht” will intermittently be displayed along with the current temperature on the control panel. To deactivate the alarm, press the “Alarm” icon for 1 second and it will reset. The audible alarm will remain off, but control panel will continue to display “ht” until the appliance reaches an internal temperature of less than 21F(-6C). Monitor the appliance to ensure it continues to work properly and maintain temperature. When in REFRIGERATOR mode if the internal temperature reaches or exceeds 54F(12C) and lasts for 6 hours an audible alarm will sound and “ht” will intermittently be displayed along with the current temperature on the control panel. To deactivate the alarm, press the “Alarm” icon for 1 second and it will reset. The audible alarm will remain off, but control panel will continue to display “ht” until the appliance reaches an internal temperature of less than 54F(12C).

### Door Ajar Alarm:

If the door is left open or fails to close properly an alarm will sound after 90 seconds. Press the “Alarm” icon for 1 second to deactivate the Alarm and close the door. Ensure the door can close properly and no food items are preventing the door from making a tight seal.

### Toggle between Celsius and Fahrenheit:

This appliance can display temperature in Celsius or Fahrenheit. Press and hold the Alarm icon for 3 seconds. The C icon will be displayed on the control panel. Press and hold for another 3 seconds to switch to F. The F icon will be displayed on the control panel.

### 2.4 LOCK: Locking and Unlocking the Control Panel

Press and hold the “LOCK” icon for 3 seconds to lock the control panel. Once locked the lock icon will be displayed on the control panel. When the controls are locked pressing any button will result in the icon flashing 3 times. To unlock the control panel press and hold the “LOCK” icon for 3 seconds.

# SET UP & USE

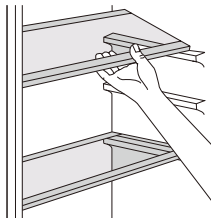
## Accessories

### Adjustable Shelves

The walls of the refrigerator are lined with tracks that allow shelves to be repositioned to different heights as desired.

### Positioning the Door Bins

To permit storage of food packages of various sizes, the door bins can be placed at different heights. To make these adjustments proceed as follows: gradually pull the bin in the direction of the arrows until it comes free, then reposition as required.



# CLEANING AND CARE

## CLEANING AND MAINTAINING

The freezer should be cleaned and maintained once a month. Before doing so, you must unplug the freezer.

### CAUTION

To avoid personal injury or product damage always read and follow manufacturer's instructions and warnings before using any cleaning products.

### WARNING

Always unplug your freezer before cleaning to avoid electric shock. Ignoring this warning may result in death or injury

## VACATION AND

### MOVING CARE

- When going on vacation, it is best that you empty all the food from your freezer. Set the temperature dial to "OFF" and unplug the freezer. Clean the unit as per "Cleaning Method" and leave the door open to remove any odors. .
- When travelling or moving the freezer, always transport the unit vertically. Moving the unit on its sides may damage the freezer and/or its compressor.

### POWER INTERRUPTION

In case of a power interruption/outage, unplug the power cord from the wall outlet. Replug the power cord to the wall outlet once the power has been restored. For long period of power outage, inspect and discard the spoiled

or thawed foods from the freezer and freezer compartments. Clean the freezer thoroughly before using again.

### CLEANING METHOD

Prepare a cleaning solution of 3-4 tablespoons of baking soda mixed with warm water. Use sponge or soft cloth, dampened with the cleaning solution to wipe down your freezer.

- Rinse with clean warm water and dry with a soft cloth,
- Do not use harsh chemicals, abrasives, ammonia, chlorine bleach, concentrated detergents, solvents or metal scouring pads. Some of these chemicals may dissolve, damage and/or discolor your freezer.

### DOOR GASKET

Clean door gaskets every three months according to general instructions. Gasket must be kept clean and pliable to assure a proper seal.

- Petroleum jelly applied lightly on the hinge sides of gaskets will keep the gasket pliable and ensure a good seal.

### DISPOSAL

This appliance may not be treated as regular household waste, it should be taken to the appropriate waste collection point for recycling of electrical components. For information on local waste collection points, contact your local waste removal agency or government office.

### DEFROST

This appliance is equipped with an automatic defrost function and does not require manual defrosting

## CLEANING AND CARE

### ENERGY SAVING TIPS

- The freezer should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the freezer. Overloading the freezer forces the compressor to run longer and thus increase energy consumption. Foods that refrigerate too slowly may lose quality or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing in the freezer.
- The shelves should not be lined with aluminium foil, wax paper, or paper towels. This will interfere with cold air circulation, making the freezer less efficient.
- Organize food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.



**WARNING:** DO NOT TRY TO REPAIR THE FREEZER YOURSELF.



## **TROUBLESHOOTING & WARRANTY**

### **BEFORE YOU CALL FOR SERVICE**

IF THE FREEZER FAILS TO OPERATE:

- A) Check to make sure that the freezer is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE FREEZER YOURSELF.

### **CUSTOMER SERVICE**

## **IMPORTANT**

### **DO NOT RETURN THIS PRODUCT TO THE STORE**

If you have a problem with this product, please contact the **BLACK+DECKER** Customer Satisfaction Center at 844-299-0879 or [service@appliance.com](mailto:service@appliance.com).

**DATED PROOF OF PURCHASE, MODEL # AND SERIAL #  
REQUIRED FOR WARRANTY SERVICE**

# TROUBLESHOOTING & WARRANTY

## TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the freezer still does not work properly, contact BLACK+DECKER customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Appliance does not work.	<ul style="list-style-type: none"> <li>A. Unit is not plugged in or is loose.</li> <li>B. Fuse has blown or is defective.</li> <li>C. Wall power socket is defective.</li> </ul>	<ul style="list-style-type: none"> <li>A. Plug in the appliance</li> <li>B. Check fuse, replace if necessary.</li> <li>C. To be corrected by a qualified electrician.</li> </ul>
The food is too warm.	<ul style="list-style-type: none"> <li>A. Temperature is not properly adjusted.</li> <li>B. Door was open for an extended period.</li> <li>C. A large quantity of warm food was placed in the freezer within the last 24 hours.</li> <li>D. The appliance is near a heat source.</li> </ul>	<ul style="list-style-type: none"> <li>A. Set the temperature control dial to a cooler setting.</li> <li>B. Open the door only as long as necessary. Check door gasket for proper seal.</li> <li>C. Set the temperature control dial to a colder setting temporarily.</li> <li>D. Please look in the "Protection From Heat and Moisture" section.</li> </ul>
Heavy build-up of frost. <b>NOTE:</b> This is normal during high humidity periods. Frequent door openings will also cause heavy frost buildup.	<ul style="list-style-type: none"> <li>A. Door seal seal is not air-tight.</li> </ul>	<ul style="list-style-type: none"> <li>A. Carefully warm the leaking sections of the door gasket with a hair dryer (on a cool setting). At the same time, shape the warmed door seal by hand such that it sits correctly.</li> </ul>
Popping or cracking sounds.	<ul style="list-style-type: none"> <li>A. When compressor comes on.</li> </ul>	<ul style="list-style-type: none"> <li>A. This is a normal sound of coolant flowing through condenser coils.</li> </ul>
Appliance door does not shut properly.	<ul style="list-style-type: none"> <li>A. Possible blockage from food containers or shelves.</li> </ul>	<ul style="list-style-type: none"> <li>A. Ensure nothing is blocking the door.</li> </ul>
Appliance has an odor.	<ul style="list-style-type: none"> <li>A. Foods not properly sealed.</li> <li>B. Interior needs cleaning.</li> </ul>	<ul style="list-style-type: none"> <li>A. Remove any contaminated foods.</li> <li>B. Please refer to "Cleaning and Care" section.</li> </ul>

# LIMITED WARRANTY

## ACTIVATE WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at 844-299-0879 from the US, including Puerto Rico, or Canada.

Some issues can be addressed without service. Before contacting regarding your warranty, please visit the "Troubleshooting" section of your user manual.

All warranty service is provided exclusively by our authorized W Appliance Co. service providers. For service in US, including Puerto Rico, and Canada call 1-844-299-0879 to create a ticket. When calling, please have the following information available: date of purchase, model number, proof of purchase and a brief description of the problem.



## WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased:

**ONE (1) YEAR FROM THE DATE OF DELIVERY OF THE ORIGINAL PURCHASE (PARTS AND LABOR INCLUDED):**

W Appliance Co. will pay for factory-specified replacement parts and labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion, replace the product with a new, or remanufactured, unit equivalent to your original purchase. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

**YEARS TWO (2) THROUGH FIVE (5) FROM DATE OF DELIVERY OF THE ORIGINAL PURCHASE (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED):** W Appliance Co. will pay for factory-specified replacement parts for the component parts listed below to correct non- cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased:

DISHWASHER	WASHING MACHINE	DRYER	REFRIGERATORS AND FREEZERS	MICROWAVE
Lower, Upper and Third Level (where applicable) Wire Racks (excludes cup shelves, silverware basket, and third rack trays), Chopper Blade, Stainless Steel Tub and Inner Door Liner	Drive Motor (Stator and Rotor Only)	Drive Motor Only	Compressor Only	Magnetron Tube Only

## EXTENDED WARRANTY COVERAGE

### Protect Your Appliance with Extended Warranty Coverage

Thank you for purchasing your new appliance! Your product comes with our one-year limited warranty, but why stop there? With our Extended Warranty and Accidental Damage Protection Plan, provided by Mulberry, you can ensure your appliances are covered for longer—without worrying about unexpected breakdowns or accidents.

#### Why Upgrade to the Extended Warranty Plan?

- **Comprehensive Protection** – Extend your warranty coverage and get full protection for accidental damage and mechanical/electrical failures, giving you peace of mind well beyond the first year.
- **No Hidden Costs** – You won't pay any deductibles or service fees for repairs or replacements. We've got you covered!
- **Avoid Expensive Repairs** – Appliances like refrigerators, air conditioners, and dishwashers can be costly to repair. Keep your products running smoothly without the worry of unexpected repair bills.
- **Quick & Easy Claims** – Mulberry offers hassle-free claims and quick, reliable service when you need it most—no complicated paperwork, just fast and efficient help.



Coverage	Basic Warranty	Protection +
Mechanical / Electrical Failure Coverage	Yes (1 year)	Yes (2 - 4 years)
Service Fee or Deductible	Yes (may apply)	No
Parts & Labor Costs Covered	Yes (limited to 1 year)	Yes (2 - 4 years)
Hassle-Free Claims Process	Standard	Priority (faster service)
Repair / Replacement Options	Yes (limited to 1 year)	Yes (2 - 4 years)
Convenience & Peace of Mind	Limited to 1 year	Guaranteed for up to 4 years

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Product in this box may differ slightly from that pictured. Does not affect function. Not all accessories shown in photography are included in this package.

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