

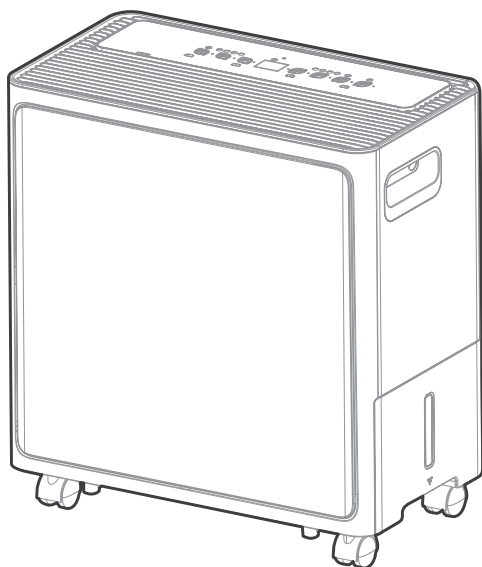
BLACK+[®] DECKER



PORTABLE DEHUMIDIFIER

INSTRUCTION MANUAL

CATALOG NUMBER
BD50MWSA
BD50PMWSA



Thank you for choosing BLACK+DECKER!

PLEASE READ BEFORE RETURNING THIS PRODUCT FOR ANY REASON.

If you have a question or experience a problem with your BLACK+DECKER purchase, go to www.blackanddecker.com/instantanswers

If you can't find the answer or do not have access to the Internet, call 844-299-0879 from 10:30 a.m. to 6:30 p.m. EST Mon. - Fri. to speak with an agent. Please have the catalog number available when you call.

SAVE THIS MANUAL FOR FUTURE REFERENCE.

CONTENTS

SAFETY INFORMATION

| | |
|------------------------------------|-----|
| Important Safety Instructions..... | 3-4 |
| Grounding Instructions..... | 4 |
| Safety Guidelines | 4 |
| Power Cord Operation..... | 4-5 |

SET UP & USE

| | |
|---------------------------|-------|
| Parts & Features | 6 |
| Caster Installation..... | 7 |
| Positioning The Unit..... | 8 |
| Control Panel | 9-11 |
| Draining The Water..... | 12 |
| Continuous Drainage..... | 13-14 |

| | |
|----------------------|-------|
| CLEANING & CARE..... | 15-16 |
|----------------------|-------|

TROUBLESHOOTING & WARRANTY

| | |
|----------------------------------|-------|
| Before You Call For Service..... | 17 |
| Customer Service..... | 17 |
| Troubleshooting..... | 18-19 |
| Limited Warranty..... | 20-21 |

PRODUCT REGISTRATION

Thank you for purchasing our BLACK+DECKER product. This easy-to-use manual will guide you in getting the best use of your portable dehumidifier.

Remember to record the model and serial numbers. They are on a label on the rear.

Staple your receipt to your manual. You will need it to obtain warranty service.

Model number

Serial number

Date of purchase

SAFETY INFORMATION



DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death



WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death



CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS



WARNING

When using electrical appliances, basic safety precautions should be followed, including the following

1. To reduce risk of injury, read this guide before using the appliance.
2. Always place the unit on a level surface strong enough to support the unit with a full bucket of water.
3. Never use or store gasoline or other flammable vapor or liquid near this unit.
4. Minimum installation clearance: 11.8 inches around the unit and 17.7 inches above the unit. Do not block or cover air inlet or outlet grills.
5. The unit must be connected to a correctly grounded power supply.
6. Do not start or stop the unit by inserting or pulling out the power plug.
7. Do not use the unit in the immediate surroundings of a bath, a shower, swimming pool or clothes dryer.
8. Do not insert anything into the air outlet.
9. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified person in order to avoid a hazard.
10. When cleaning the unit, always turn the unit off and unplug the power cord.
11. Do not use outdoors. Intended for indoor use only.
12. Place the dehumidifier in an area where the temperature will not fall below 41° Fahrenheit. The coils can become covered with frost if the room temperature is too low, which may reduce performance.
13. The appliance shall be installed in accordance with national wiring regulations.
14. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY

SAFETY INFORMATION

GROUNDING INSTRUCTIONS

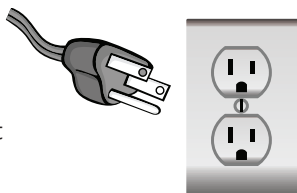
ELECTRICAL REQUIREMENTS

In the event of malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. The appliance must be connected to a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

⚠ DANGER - Improper connection of the equipment grounding conductor can result in a risk of electric shock. The conductor with insulation having an outer surface that is green with or without yellow stripes is the equipment grounding conductor. If repair or replacement of the cord or plug is necessary, do not connect the equipment-grounding conductor to a live terminal. Check with a qualified electrician or service person if the grounding instructions are not completely understood, or if in doubt as to whether the appliance is properly grounded. Do not modify the plug connected to the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

FOR GROUNDED, CORD-CONNECTED
APPLIANCE RATED LESS THAN 15A AND
INTENDED FOR USE ON A NOMINAL 120V
SUPPLY CIRCUIT

The appliance is for use on a nominal 120V circuit and should be connected to a grounding outlet that looks like the one illustrated below. The use of a temporary adaptor is not recommended.



POWER SUPPLY CORD

1. Extreme care must be exercised with the use of an extension cord:
 - a) Use only a grounding type 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance.
 - b) The marked electrical rating of the cord set or extension cord must equal to or greater than the electrical rating of the appliance. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.


NOTE: Neither BLACK+DECKER nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.


SAFETY INFORMATION

USE OF EXTENSION CORDS WITH DEHUMIDIFIER

Only use a grounded extension cord that is rated at least 7.8 amps and has a third-wire ground. When a long extension cord is used to connect the dehumidifier, a voltage drop occurs. The longer the cord, the greater the voltage drop. This results in less voltage being supplied to the dehumidifier and increases the amount of current (amp) draw or reduces performance. A heavier cord with a larger wire size will reduce the voltage drop. Be sure to choose a cord that will supply enough voltage to operate the dehumidifier. The table below indicates appropriate gauge for extension cords.

| Minimum Gauge for Cord Sets | | | | | | |
|-----------------------------|---------------|-------|---------------------------------------|------------|-----------------|------------|
| Ampere Rating | | Volts | Total Length of Cord in Feet (meters) | | | |
| | | 120V | 25 (7.6) | 50 (15.2) | 100 (30.5) | 150 (45.7) |
| | | 240V | 50 (15.2) | 100 (30.5) | 200 (61.0) | 300 (91.4) |
| More than | Not more than | AWG | | | | |
| 0 | 6 | | 18 | 16 | 16 | 14 |
| 6 | 10 | | 18 | 16 | 14 | 12 |
| 10 | 12 | | 16 | 16 | 14 | 12 |
| 12 | 16 | | 14 | 12 | Not Recommended | |

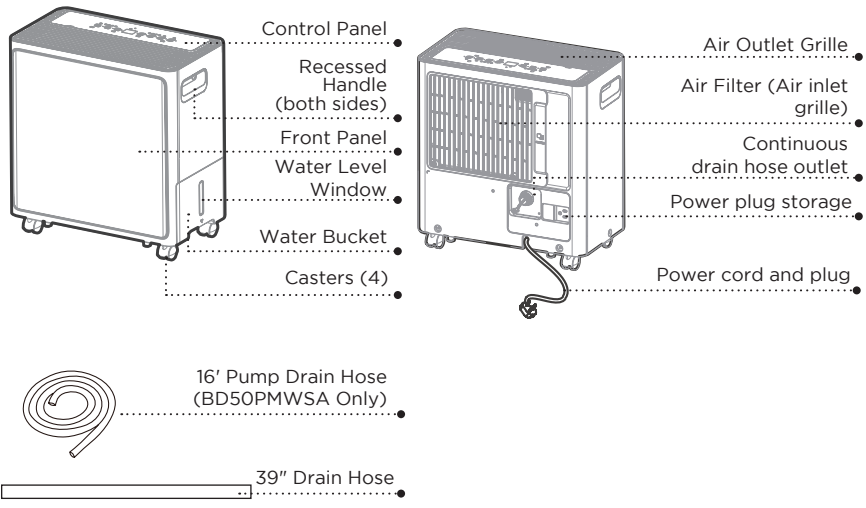
 **WARNING:** Keep electrical cords in good condition. Do not use worn, bare, or frayed cords because they can cause electrical shock.

 **WARNING:** Operating equipment at low voltage can cause it to overheat. Using an excessively long extension cord can cause the cord to overheat.

SET UP & USE

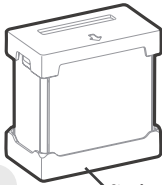
PARTS & FEATURES

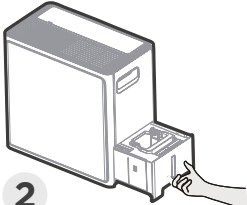
FOR MODELS: BD50MWSA BD50PMWSA

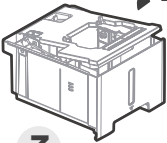



SET UP & USE

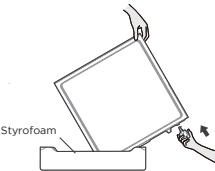
CASTER INSTALLATION

- 

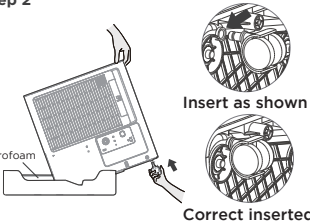
1 Remove the Styrofoam pad for preparation.
 - 

2 Pull out the water bucket
 - 

3 Remove the cover, take out four casters from the bucket, then reinstall the water bucket
- 
Caster(4 pc)
-
- Step 1**



4 Tilt the unit on the Styrofoam base and hold it with one hand, then insert two casters.
 - Step 2**



5 Leave the unit in a vertical position for half an hour before use.

Note: When relocating the unit, do not force casters to move over carpet, nor move the unit with water in the bucket. (The unit may tip over and spill water.)

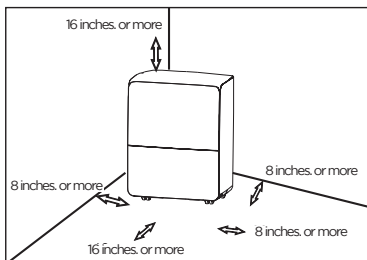
If the product has been in use prior to installing the casters make sure to drain the water completely. See DRAINING THE WATER section.

Do not tilt the unit more than 30° when installing casters. The casters should be installed within approximately 5 minutes. Avoid leaving the unit in the tilted position. Tilting can cause the oil in the compressor to redistribute, leading to potential damage, and decreased lifespan of the unit.

After the installation is complete, reset the unit and rest for 30 minutes before starting the unit.

SET UP & USE

POSITIONING THE UNIT



- Do not move the unit with water in the bucket. The unit may tip over and water may spill.
- Do not use outdoors.
- This dehumidifier is intended for indoor residential applications only. This dehumidifier should not be used for commercial or industrial applications.
- Place the dehumidifier on a smooth, level floor strong enough to support the unit with a full bucket of water.
- Allow at least 8 in. of air space on all sides of the unit for good air circulation (at least 16 in. of air space on air outlet).
- Place the unit in an area where the temperature will not fall below 41°F (5°C). The coils can become covered with frost at temperatures below 41°F (5°C), which may reduce performance.
- Place the unit away from the clothes dryer, heater or radiator.
- Use the unit to prevent moisture damage anywhere books or valuables are stored.
- The dehumidifier must be operated in an enclosed area to be most effective. Close all doors, windows and other outside openings to the room.

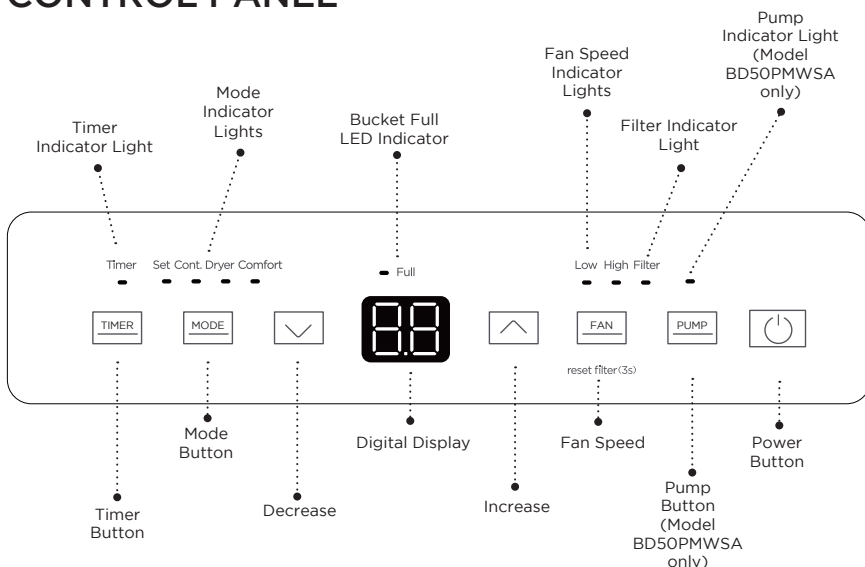
WHEN USING THE UNIT

- When first using the dehumidifier, operate the unit continuously for 24 hours. Make sure the plastic cover on the continuous drain hose outlet is installed properly so there are no leaks.
- This unit is designed to operate with a working environment between 41°F/5°C and 90°F/32°C, and between 30% to 80% relative humidity.
- If the unit has been switched off and needs to be switched on again, allow approximately three minutes for the correct operation to resume.
- Do not connect the dehumidifier to a multiple socket outlet, which is also being used for other electrical appliances.
- Select a suitable location, making sure you have easy access to an electrical outlet into an electrical socket.
- Plug the unit into an electrical socket outlet.
- Make sure the water bucket is correctly fitted otherwise the unit will not operate properly.

NOTE: When the water in the bucket reaches a certain level, please be careful when moving the machine to avoid it falling and spilling.

SET UP & USE

CONTROL PANEL



POWER BUTTON

Press to turn the dehumidifier ON and OFF.

DIGITAL DISPLAY

Shows the set % humidity level from 35% to 85% or auto start/stop time (0-24) while setting, then shows the actual (35% accuracy) room % humidity level in a range of 30% RH (Relative Humidity) to 90%RH.

INCREASE/DECREASE BUTTONS

The humidity level can be set within a range of 35% RH (Relative Humidity) to 85% RH (Relative Humidity) in 5% increments using these buttons. They are also used to set the timer.

MODE

Press the button to select a mode: **Set** → **Cont.** → **Dryer** → **Comfort**. The corresponding indicator light will illuminate. Humidity settings cannot be adjusted in Cont., Dryer, and Comfort modes.

Set Mode

Select SET to adjust the humidity. Using the INCREASE and DECREASE buttons, humidity can be set from 35% to 85%, in 5% increments. The set humidity will display. After 5 seconds the ambient humidity will be displayed.

Cont. - Continuous Dehumidifying Mode

Useful for very damp areas or for reducing humidity in a short amount of time. The dehumidifier keeps running until it is turned off or the bucket is full. Press the button to select Continuous mode.

Note: Humidity cannot be adjusted in this mode.

Comfort - Smart Dehumidifying Mode

In Comfort mode, the unit will automatically maintain room humidity between 45% and 55% based on room temperature.

Note: Humidity cannot be adjusted in this mode.

Dryer - Mode (Dryer) -

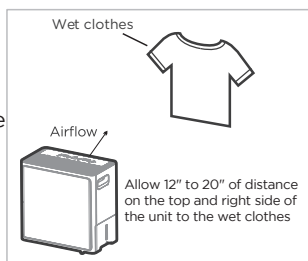
Select Dryer mode in order to speed up the process of drying clothes indoors.

SET UP & USE

The unit will operate in Continuous Dehumidifying mode and High fan speed.

1. Close doors and windows while operating in this mode.
2. For effective dehumidification, make sure the clothes are not saturated.
3. Direct airflow approximately 12" to 20" from the top right of the dehumidifier to the wet clothes.

Note: Dense fabrics and heavy clothes may not dry effectively.



FAN

Press the FAN button to select high or low fan speeds. The corresponding indicator light will illuminate.

FILTER Indicator Light

The check filter feature is a reminder to clean the Air Filter for more efficient operation. The Filter indicator light will illuminate after 250 hours of operation. Clean the filter with warm, soapy water and dry thoroughly before putting back in place. Once filter is back in the unit, press and hold the FAN button for 3 seconds to reset the filter indicator.

CAUTION: Do not operate the dehumidifier without the included filter in place. Unit should be turned off and unplugged to change filter.

TIMER

The TIMER can be set up to 24 hours to automatically turn the unit ON or OFF. After the TIMER setting is complete, the selected time will flash on the digital display and then revert back to display the humidity. The TIMER indicator light will illuminate. To check the timer status, press the button again to see the remaining time set. To program the unit to automatically turn ON, press the TIMER button when the unit is OFF. Press the < or > to increase the timer in 30 minute increments up to 10 hours. After 10 hours, each increase will run in 1 hour increments up to 24 hours. Once the desired time is reached, the unit will automatically turn ON.

To program the unit to automatically turn OFF, press the TIMER button when the unit is ON. Each press of the < or > buttons will change the timer setting in 30 minute increments up to 10 hours. After 10 hours, each press will increase or decrease the timer in 1 hour increments up to 24 hours. Once the desired time is over, the unit will automatically power OFF.

To cancel the timer set it to 0.0.

Bucket Full Light

When the water bucket is full, the unit will shut off automatically, make a beeping noise and the FULL indicator will illuminate. E2 will be shown on the digital display. The dehumidifier will not operate until the bucket is emptied and properly placed back inside the unit.

PUMP (Model BD50PMWSA only)

NOTE: The pump drain hose must be properly connected before using this function. If the PUMP indicator light and the Bucket Full indicator light flash simultaneously, after pressing the Pump button, check to make sure the drain hose is installed properly.

When the water tank is full, press the PUMP button for the unit to automatically pump the water out from the tank. It will stop automatically after the water tank have been empty.

SET UP & USE

OTHER FEATURES

Auto Shut Off

The dehumidifier shuts off when the bucket is full, or when the bucket is removed or not replaced in the proper position. The fan motor will continue to run for 30 seconds.

Wait 3 minutes before resuming operation. This is to protect the unit. Operation will automatically start after 3 minutes.

Auto-Restart

If the unit turns off unexpectedly due to a power outage, it will restart with the previous function setting automatically when the power resumes.

Auto Defrost

When frost builds up on the evaporator coils, the compressor will cycle off and the fan will continue to run until the frost disappears.

SET UP & USE

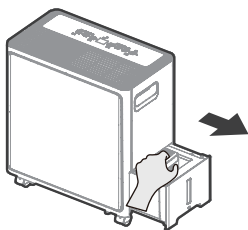
DRAINING THE WATER

When the unit is off, the "Full" indicator light will illuminate if the bucket is full. When the unit is on and the bucket is full, the compressor and fan will shut off, the "Full" indicator light will illuminate, and the digital display will show "P2."

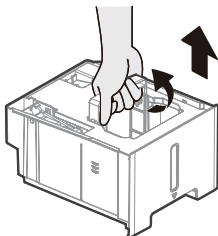
Empty the water bucket

Using both hands, carefully pull the bucket halfway out.

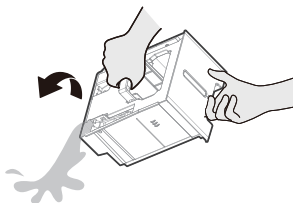
NOTE: Do not pull the bucket out all the way horizontally, as it may cause injury or damage the bucket.



Then, lift the bucket vertically by the handle to prevent spillage.



Dispose of the water and securely reinstall the bucket in its correct position for the dehumidifier to operate. The unit will restart automatically when the bucket is properly positioned.



NOTE:

When removing the bucket, do not touch any parts inside the unit to avoid damage.

Push the bucket gently all the way into the unit. Banging it against anything or not pushing it in securely may cause the unit to malfunction.

If the pump hose drops when removing the bucket, reinstall the pump hose properly before replacing the bucket.

If there is water in the unit when removing the bucket, dry it.

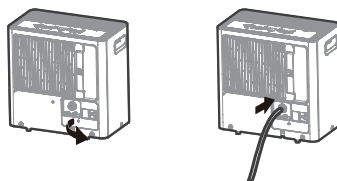
When the unit is on, if the bucket is removed, the compressor and fan will turn off, the unit will beep 8 times, and the digital display will show "Eb".

When the unit is off, if the bucket is removed, the unit will beep 8 times, and the digital display will show "Eb".

SET UP & USE

Continuous Drainage

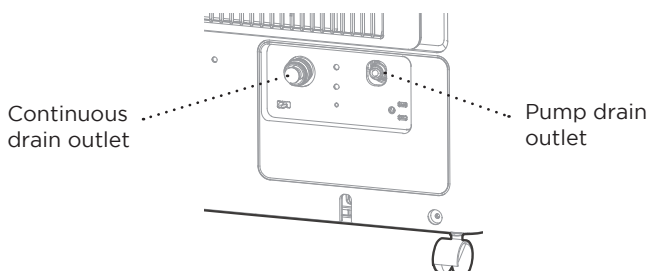
- Water can be automatically drained into a floor drain or suitable drainage facility by attaching the included drain hose. This allows for continuous drainage while the dehumidifier operates at the selected humidity level and fan speed.
- Remove the drain plug from the back drain outlet of the unit and set aside, then insert the drain hose through the drain outlet of the unit. Lead the drain hose to the floor drain or a suitable drainage facility.



Note: The included drain hose can be substituted for a standard garden hose,

- When you remove the Drain Plug, if there is some water in the back drain outlet of the unit you must dry it. Make sure the hose is secure so there are no leaks.
- Direct the hose downward, toward the drain, making sure that there are no kinks that will obstruct the flow of water.

NOTE: When the continuous draining feature is not being used, remove the drain hose from the outlet, and dry the water in the continuous drain hose outlet.



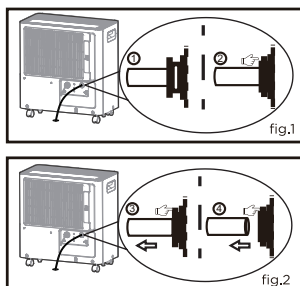
Draining with the Pump (BD50PMWSA)

The internal pump allows the unit to be drained without having to empty the bucket or having a floor drain. Water can be pumped 16" in height from the base of the drain plug, so it can be drained into a sink or other suitable drainage facility.

NOTE: Use the included pump drain hose and do not attempt to operate the pump at more than 16" in height. This can cause leaks or damage to the unit. Going beyond this may damage the unit or cause leaks.

To connect the pump drain hose

Press the tightening ring of the drainage joint (as shown in Fig. 1). Keep pressing the



SET UP & USE

gray ring while pulling out the plug (as shown in Fig. 2). Insert the drain hose onto the drainage joint ensuring it is fully seated. Place the other end of the drain hose in your desired location, such as a floor drain, a water container, sink or another suitable drainage point. To remove the pump drain hose: Press the tightening ring of the drainage joint. Pull out the drain hose. Place the plug back into the joint.

NOTE: The pump may make a loud noise when it starts to work for 3-5 minutes. It is normal.

- Make sure the hose is secure so there are no leaks.
- Direct the hose toward the drain, making sure that there are no kinks that will stop the water flowing.
- If you remove the pump hose and let the dehumidifier collect water in its internal bucket, reinsert the drain plug to prevent water leakage. Remember to press the tightening ring when removing the hose.
- When the water tank is full, press the PUMP button for the unit to automatically pump the water out from the tank. It will stop automatically after the water tank have been empty.

NOTE: When the continuous draining feature is not being used, remove the drain hose from the outlet, and dry the water in the continuous drain hose outlet.

CARE & CLEANING

CARE AND MAINTENANCE

Care and cleaning of the dehumidifier.

⚠ CAUTION - Turn the dehumidifier off and remove the plug from the wall outlet before cleaning.

CLEAN THE GRILLE AND CASE

- Use water and a mild detergent. Do not use bleach or abrasives.
- Do not splash water directly onto the main unit. Doing so may cause an electrical shock, cause the insulation to deteriorate, or cause the unit to rust.
- The air intake and outlet grilles get soiled easily, so use a vacuum attachment or brush to clean.

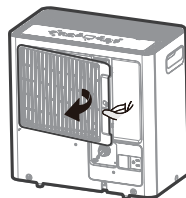
CLEAN THE BUCKET

- Every few weeks, clean the bucket to prevent growth of mold, mildew and bacteria. Partially fill the bucket with clean water and add a little mild detergent. Swish it around in the bucket, empty and rinse.

NOTE: Do not use a dishwasher to clean the bucket. After clean, the bucket must be in place and securely seated for the dehumidifier to operate.

CLEAN THE AIR FILTER

- Remove the filter every two weeks based on normal operating conditions.
- To remove the filter, pull filter outwards.
- Wash the filter with clean water then dry.
- Re-install the filter, replace Bucket.



The Filter indicator light will illuminate after 250 hours of operation. Clean the filter with warm, soapy water and dry thoroughly before putting back in place. Once filter is back in the unit, press and hold the FAN button for 3 seconds to reset the filter indicator.

⚠ CAUTION: DO NOT operate the dehumidifier without a filter because dirt and lint will clog it and reduce performance.

Unit should be turned off and unplugged to clean filter.

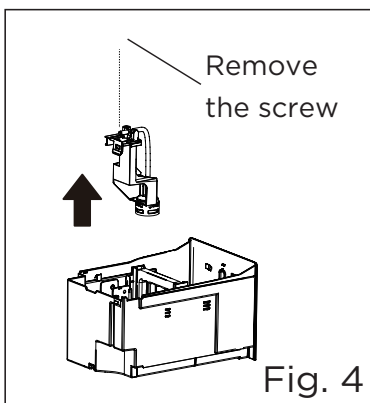
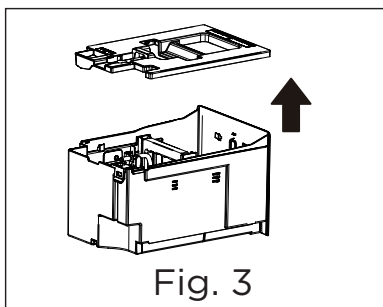
CARE & CLEANING

Clean the pump filter (Model BD50PMWSA)

Clean the pump filter every two weeks based on normal operating conditions. Take out the water bucket from the unit and remove the bucket top cover. (as shown as fig.3)

Remove the screw as shown as fig.4 .

Take out the pump drainage structure and clean the filter at the button of the hose. Reinstall the filter and pump drainage structure to the water bucket.



WHEN NOT USING THE UNIT FOR LONG TIME PERIODS

- After turning off the unit, wait one day before emptying the bucket.
- Clean the main unit, water bucket and air filter.
- Wrap the cord with the power cord buckle.
- Cover the unit with a plastic bag.
- Store the unit upright in a dry, well-ventilated place.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE APPLIANCE FAILS TO OPERATE:

- A) Check to make sure that the heater/fan is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE APPLIANCE YOURSELF.

IMPORTANT

DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the BLACK+DECKER Customer Satisfaction Center at 844-299-0879 or service@equitybrands.com

**DATED PROOF OF PURCHASE, MODEL # AND SERIAL #
REQUIRED FOR WARRANTY SERVICE**

TROUBLESHOOTING & WARRANTY

Troubleshoot your problem by using the chart below. If the dehumidifier still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

| TROUBLE | POSSIBLE CAUSE | POSSIBLE REMEDY |
|--|--|---|
| Dehumidifier does not start | The dehumidifier is unplugged | Make sure the dehumidifier's plug is pushed completely into the outlet |
| | The fuse is blown/circuit breaker is tripped | Check the house fuse/circuit breaker box and replace fuse or reset breaker |
| | Dehumidifier has reached its present level or the bucket is full | The dehumidifier automatically turns off when either condition occurs. Change to a lower setting or empty the water bucket and replace properly |
| | Bucket is not in the proper position | The bucket must be in place and securely seated for the dehumidifier to operate |
| | Power failure | There is a protective time delay (up to 3 min.) to prevent tripping of the compressor overload. For this reason, the unit may not start normal dehumidification for 3 minutes after it is powered back on |
| Dehumidifier does not dry the air as it should | Not enough time allowed for unit to remove moisture | When first installed, allow at least 24 hours to maintain the desired dryness |
| | Airflow is restricted | Make sure there are no curtains, blinds, or furniture blocking the front or back of the dehumidifier |
| | Dirty filter | See the FILTER CLEANING section |
| | The humidity control may not be set low enough | For drier air, press the ◀ button to lower the percent humidity desired in the room |
| | Doors and windows may not be closed tightly | Check that all doors, windows and other openings are securely closed |
| | Clothes dryer may be blowing moist air into the room | Install the dehumidifier away from the dryer. The dryer should be vented outside. |
| | Room temperature is too low | Moisture removal is best at higher room temperatures. Lower room temperatures will reduce the moisture removal rate. This model is designed to operate at temperatures above 41°F |
| Dehumidifier runs too much | The area is too large for the capability of the dehumidifier | The capacity of your dehumidifier may not be adequate for the room size |
| | Doors and windows are open | Close all doors and windows to the outside |
| Frost appears on the coils | The dehumidifier has recently been turned on or the room temperature is below 41°F | This is normal. Frost will usually disappear within 60 minutes. For details, see "AUTO DEFROST" section |
| Controls cannot be set | The compressor will turn off and the fan will automatically continue to run for approximately 3 minutes at a fixed setting | This is normal. Wait approximately 3 minutes and set the fan speed at the desired level |
| Fan noise | Air is moving through the unit | This is normal |
| Water on the floor | Hose connection may be loose | Check the hose connection. See the CONTINUOUS DRAINAGE SECTION |
| | Hose is attached but not draining into a drain | Disconnect the hose if using the bucket or place the hose near a drain |

TROUBLESHOOTING & WARRANTY

Troubleshoot your problem by using the chart below. If the dehumidifier still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

| TROUBLE | POSSIBLE CAUSE | POSSIBLE REMEDY |
|-----------------------------------|---|---|
| Error Code "ES/EH61" | Evaporator coil temperature sensor error. | Unplug the unit and plug it back in. If the error repeats, call the customer service center. |
| Error Code "AS/EH60" | Room temperature sensor error. | Unplug the unit and plug it back in. If the error repeats, call the customer service center. |
| Error Code "EH00" | EEPROM error | Unplug the unit and plug it back in. If the error repeats, call the customer service center. |
| Error Code "P2" | Bucket is full of water or bucket is not in the right position. | Empty the bucket and replace it in the right position. |
| Error Code "Eb" (Model BD50PMWSA) | Bucket is not in the proper position. | Make sure the bucket is in place and securely seated for the dehumidifier to operate. If error code reappears after adjusting the bucket, please contact the customer service department. |
| Error Code "E5" (Model BD50PMWSA) | Didn't install the pump drainage kit before start pump function. | Install the pump drainage kit before start pump function. |
| | Users use non-standard drainage pipes. (Manufacturers' original pipe) | Use the original pipe. |
| | The drain cover is not tightened. | Tighten the cover. |
| | The rubber washer is missing. | Re-install the washer in cover. |
| | Poor connection between drain pipe and drain cover. | Check the connection of pipe and drain cover. |

TROUBLESHOOTING & WARRANTY

LIMITED WARRANTY

Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance at **844-299-0879** from the USA or Puerto Rico.

W Appliance warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)/and a total of 5 years (60 months) for compressor part only.**

W Appliance agrees that it will, at its option, replace the defective product with either a new or remanufactured unit equivalent to your original purchase during the warranty period.

Exclusions: This warranty does not apply if any of the following conditions exist:

1. If the appearance or exterior of the product has been damaged or defaced, or altered or modified in either design or construction.
2. If the product original serial number has been altered or removed or cannot be readily determined.
3. If there is damaged due to a power line surge, user damage to the AC power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents, or acts of God.
5. If repair attempts are done by unauthorized service agents; use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On products that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To products used in a commercial or rental setting.
9. To product was used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. Transportation and shipping costs associated with the replacement of the unit.
12. Service calls to instruct you how to use your product.
13. Service calls to repair or replace the house fuse, reset a circuit breaker, or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; W APPLIANCE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call **844-299-0879** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

W Appliance does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. W Appliance has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of W Appliance. W Appliance reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **844-299-0879**.

W Appliance Co.
1356 Broadway
New York, NY 10018

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: a) Reorient or relocate the receiving antenna. b) Increase the separation between the equipment and receiver, c) Connect the equipment into an outlet different from that to which the receiver is connected. d) Consult the dealer or an experienced radio/TV technician for help.

BLACK & DECKER, BLACK+DECKER, the BLACK & DECKER and BLACK+DECKER logos and product names are trademarks of The Black & Decker Corporation, used under license. All rights reserved.

Product in this box may differ slightly from that pictured. Does not affect function. Not all accessories shown in photography are included in this package.

Imported by W Appliance, Inc., 1356 Broadway, New York, NY 10018
Customer Service: 844-299-0879